



EMERALD

CRUISES

VIETNAM, CAMBODIA &
MEKONG RIVER CRUISING
2024 & 2025



Luxury river cruising and touring. Save Up to \$2,000pp

Welcome

Uncover the exotic beauty of Southeast Asia and the might of the Mekong River aboard our custom-built Star-Ship, Emerald Harmony. Across the nations of Cambodia and Vietnam, our immersive onshore excursions encourage you to lose yourself in local life, delving into the customs, traditions, and regional delicacies of Southeast Asia.

On board, the carefully crafted Emerald Harmony fuses modern Asian chic with all the amenities of a world-class hotel. A sanctuary of peace and serenity from which to observe the ever-changing landscape as you sail onwards to the next iconic destination.



Welcome to Southeast Asia

Across the rugged uplands, open plateaus, and decisive waterways of Southeast Asia, you'll uncover a region of rich diversity. An amalgamation of culture is observable across Southeast Asia's breathtaking traditional architecture, dizzying cityscapes, and vibrant tropical beauty.

Halong Bay

An unmissable exhibit of nature's power: in Halong Bay, thousands of limestone islets rise from the turquoise brilliance of the Gulf of Tonkin, forming a unique seascape. Whilst here, you'll explore sea-weathered caves carved deep from within the limestone karsts—Trinh Nu forms the basis of local legend, whilst Sung Sot; is adorned with striking stalactites and stalagmites. Meet the locals of the ancient floating village of Cua Van, kayak to Ho Ba Ham lake, and observe the spectacular local wildlife. The forested crags provide ideal shelter for amphibians and reptiles, whilst the resident black kite can, at times, be found encircling the skies in search of the teeming shoals below.



Halong Bay, Vietnam

Hoi An

Peel back the layers of the ancient coastal town of Hoi An, and the exceptionally well-preserved architecture reveals a long history of Chinese, Japanese, and European influence. Once a trading port of great import, the UNESCO World Heritage-listed town presents one of the finest examples of timber frame buildings of the 18th century.

Enjoy plenty of time to explore the city at your own pace, visiting the stunning Ang Bang Beach by cyclo (bicycle-style rickshaw) and the Reaching Out Project—an NGO created to help improve the quality of life of the city's locals.





Hoi An, Vietnam



Angkor Wat, Siem Reap, Cambodia

Siem Reap

Siem Reap will forever be associated with centuries-spanning remains of the former Khmer capital, Angkor. The UNESCO World Heritage-listed Angkor Archaeological Park is home to famed temple complexes, including Angkor Thom, Bayon, and the near-mythical Angkor Wat, the architectural delight at the heart of both Khmer identity and the nation's flag. To observe the first golden touch of dawn upon the ornamented stone spires; is to regard one of the world's greatest spectacles, a typically Southeast Asian synthesis of the man-made and the natural.

Beyond the ancient architecture and into the lantern-glow of the streets, you'll uncover an elegant and stylish city. A thriving spa town with a happening artistic scene, Siem Reap boasts cultural delights such as the beloved Phare, the Cambodian Circus, an unforgettable evening of traditional performance.

Our Vietnam, Cambodia & Mekong river cruising itineraries

To help with your decision on which of our four insightful itineraries to choose, the below table highlights the destinations you will visit across each of our itineraries. Selected departure dates can be enjoyed travelling in the opposite direction on board Emerald Harmony, and also for some parts of the land touring programme.

7 or 9 NIGHT RIVER CRUISE

8 or 10-Day Majestic Mekong

Journey Code: EWVC/EWVL

13 or 15-Day Wonders of Vietnam Cambodia & the Mekong

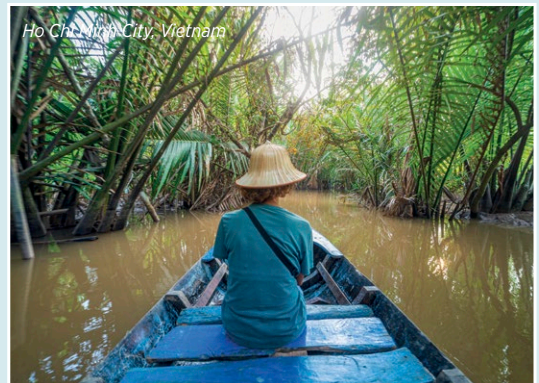
Journey Code: EWVS

17 or 19-Day Treasures & Temples Of Vietnam & Cambodia

Journey Code: EWHA

21 or 23-Day Grand Tour of Vietnam & Cambodia

Journey Code: EWHH



Hoi An, Vietnam

- Hue
- Da Nang
- Hoi An

Siem Reap

7 or 9 NIGHT RIVER CRUISE

Ho Chi Minh City

3 NIGHTS

2 NIGHTS

Hanoi

Halong Bay

Hanoi

Ho Chi Minh City

7 or 9 NIGHT RIVER CRUISE

Siem Reap

1 NIGHT

2 NIGHTS

1 NIGHT

2 NIGHTS

3 NIGHTS

Hanoi

Halong Bay

Hanoi

Hoi An

Hue

Ho Chi Minh City

7 or 9 NIGHT RIVER CRUISE

Siem Reap

1 NIGHT

2 NIGHTS

1 NIGHT

2 NIGHTS

1 NIGHT

2 NIGHTS

3 NIGHTS

The Emerald Cruises difference

Interweaving a sense of adventure, contemporary innovations, and wellness, we balance enriching onshore experiences with the on board elegance of our custom-built Star-Ship, Emerald Harmony. Docking in the heart of Southeast Asia's iconic destinations, we go beyond the initial impressions, uncovering the rich history, culture, and traditions of each destination we visit.





Small-ship experts

We are small-ship experts championing the intimate and spacious lifestyle that takes you into the very heart of each destination we visit. Our spectacular Emerald Harmony Star-Ship will exceed all your expectations, as it introduces you to the majesty of the Mekong. Reaching 239ft (73m) in length, 42 cabins accommodate just 84 guests and 40 crew members, striking the perfect balance and ensuring there'll always be someone available to answer your questions. Always underpinned by exceptional service and an incredible range of onshore excursions.



Award-winning Star-Ship

Sail the majestic Mekong of Southeast Asia in complete contemporary comfort on board our award-winning Star-Ship, Emerald Harmony. Fusing authentic Asian style with contemporary design, Emerald Harmony possesses unique innovations while boasting all the amenities of a world-class hotel. Life on board Emerald Harmony promises ultimate relaxation, with world-class cuisine, blissful spa treatments, and numerous refined spaces from which to enjoy the spectacular surroundings.



EmeraldDISCOVERY programme

Our EmeraldDISCOVERY programme provides a platform for authentic adventures across Southeast Asia. Our excursions; are hand-picked and tailored by expert journey designer to bring you closer to the landscape and its people, allowing for an intimate look at local life. Alongside daily included excursions, EmeraldPLUS provides insight through social events, tours, on board performances, and workshops, whilst our DiscoverMORE* programme promotes once-in-a-lifetime experiences.

*Available at an additional cost.



Stylish suites and staterooms

With our choice of suite and stateroom grades, you can select your perfect sanctuary of peace and relaxation. Each suite and stateroom benefits from an elegant blend of Asian style and contemporary design, with all the amenities of a world-class hotel. Sink into your queen or twin-size bed, and enjoy an en-suite bathroom, luxury toiletries, and complimentary bath robes. Returning from exciting days ashore, you can stay up-to-date with loved ones back home using free Wi-Fi.



Our wellness team

Health and well-being are a priority to us whilst you sail. Cater to mind, body, and soul and treat yourself to a soothing regionally inspired treatment in our beautiful on board spa, where our wellness experts are on-hand to make you feel reinvigorated. Keep up with your fitness regimen in our modern, well-equipped gym. And simply relax with a refreshing dip in our incredible outdoor pool on the Pool Deck, an elegant wood-furnished space offering swim-up views of the landscape.



Superior service, exceptional people

We are direct employers of our staff and have local Emerald Cruises offices in Ho Chi Minh City and Phnom Penh overseeing service delivery, assuring superior service from exceptional people. Our passionate and dedicated team are always on hand, helping to guarantee a Mekong river cruising experience in which your every need is met. The wealth of knowledge and expertise of our crew is evidenced daily, from the encyclopedic knowledge of your helpful cruise director to the patent talents of our culinary experts.

Enjoy generous inclusions

Synonymous with outstanding quality, our expert journey designer carefully designs every aspect of your adventure to ensure you have the best experience possible.

With a seamless cruising and touring experience, you'll explore Southeast Asia through the perfect balance of on board and onshore experiences.

Relax knowing that all on board meals are included, as well as world-class hotel stays and the services of our expert tour directors, always on hand whenever you may need them.

You'll discover a blend of popular attractions and lesser-known gems, found off the beaten track, all of which are included in the price. And not to mention, all transport, hotel portorage, taxes and even tips are also taken care of.



Apsara dancers, Angkor Wat, Cambodia



Our suite of generous inclusions:

- Airport transfers to and from Emerald Harmony and your hotels
- Deluxe hotels with all service charges, taxes and portage included
- Stylish accommodation on board Asia's most innovative Star-Ship, built to European safety, fire, hygiene and emission standards
- Innovatively designed to allow sailing into the heart of Ho Chi Minh City
- Enjoy an included excursion almost every day of your cruise and tour
- Extra-special excursions and experiences courtesy of our **EmeraldPLUS** programme
- All on board meals in the Reflections Restaurant and a selection of meals during touring days
- Complimentary international and local wine, beer and soft drinks to accompany lunch and dinner while on board Emerald Harmony
- From luscious lattes to creamy cappuccinos, our state-of-the-art coffee machines and specialist tea stations are yours to enjoy throughout your cruise
- Complimentary water provided on board and during excursions
- First-class service from an English-speaking crew
- Knowledgeable tour directors hosting small groups in every destination
- Complimentary Wi-Fi on board
- Bodia luxury toiletries on board
- Complimentary self-service laundry facilities on board
- Earn **EmeraldEXPLORER** loyalty points for every Emerald Cruises river cruise and tour, entitling you to exclusive benefits
- All port charges
- All gratuities on board and onshore

EmeraldEXPLORER

We're extremely proud of our continued commitment to providing the best river and yacht cruises. We're delighted that so many of our guests choose to book again with us, that's why we created our **EmeraldEXPLORER** loyalty club, to reward you for your loyalty.

Emerald Harmony

Emerald Harmony fuses Southeast Asian style with design-led innovation to create a sanctuary of peace. Illuminated by sunlight—dark wood tones, authentic regional artworks, and elegant spaces strike the perfect equilibrium with the natural surroundings of the Mekong.

Designed to reach destinations other vessels can't, Emerald Harmony docks in the heart of Ho Chi Minh City, with the 84 guests aboard able to welcome the city to their door. Other advantages to our small-sized ship include an excellent staff-to-guest ratio providing an unparalleled level of service, and ample space aboard.



Pool Deck

Fitness Area

Located on the Riviera Deck, you'll find our gym, the perfect way to stay active on board.

Our well-equipped gym has a treadmill and cross trainer for cardio enthusiasts, plus an array of weights and benches to help you keep up with your fitness regime. Dark wooden accents mirror the theme throughout the ship, and warm lighting provides a relaxing setting for stretches and yoga on the provided mats.



Fitness Area



Pool Deck

Bedecked with calming wooden tones suffused with rays of tropical sunshine, Emerald Harmony's Pool Deck is tailor-made for total relaxation. Stylish sun loungers and comfortable sofas encourage repose, whilst the bar supplies a range of (alcoholic and non-alcoholic) beverages. The true sovereign of the space, however, is the pool itself. Its fantastic size and positioning allow for swim-up views of the passing landscape.

Sun Deck

Elevated above the Pool Deck, the Sun Deck is the place to head to for spectacular views and special evenings.

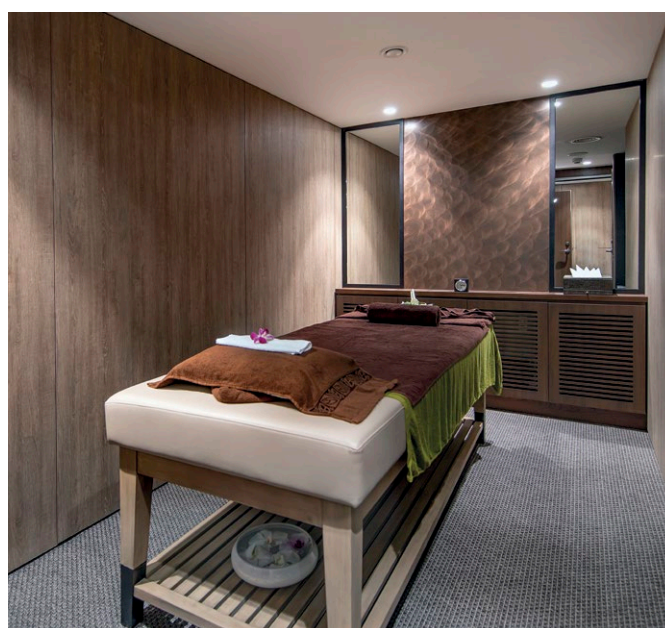
A walking track surrounds a putting green and a giant noughts and crosses game, while deck chairs and tables provide a comfortable base for relaxing as you pass riverside communities or sail into ports. Enjoy the climate from this calm, open space and toast with new-found friends during our incredibly vibrant Lion Dance performance, showcased in the open air.

Wellness Area

We've incorporated the time-honoured well-being traditions of the region into our wellness offerings. In the spa, traditional Khmer massage techniques promise rejuvenating methods designed to clear energy channels, whilst Vietnamese massage uses essential oil to relax mind and body, and Asian Meridian treatments alleviate aches and pains. You can even visit our on board hairdresser in time for a memorable evening.



Sun Deck

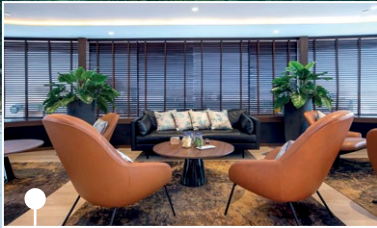


Wellness Area

Our Emerald Harmony Star-Ship

Lotus Lounge

Specially designed for our Emerald Harmony Star-Ship, dark wooden tones and muted colours relax you as you sail. Enjoy snacks and a variety of speciality teas and coffees in our Lotus Lounge, as the endless horizons unfold in front of you.



Sun & Pool Decks

Take a refreshing dip in the pool on warm days, before enjoying a selection of alcoholic and non-alcoholic drinks from the bar. Sit back and relax in one of the comfortable chairs in these open-air spaces, or take shelter from the sun, as the river breeze invigorates you.



Horizon Bar & Lounge

Enjoy a regional or international beer, glass of wine, cocktail or mocktail in the Asian-inspired surrounds of the Horizon Bar & Lounge. Dark wooden interior and indigenous plants create an authentic environment. And, of course, delicious teas and coffees are always available.



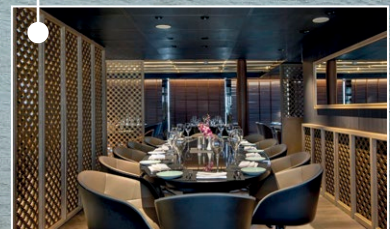
Suites & staterooms

Choice is a beautiful thing, which is why we offer a selection of four suite or stateroom grades on board our Emerald Harmony Star-Ship. Each stylish retreat boasts its own collection of features and inclusions.



Fitness & Wellness Areas

Treat yourself to a soothing massage or facial in our beautiful on board spa, where our experts are on hand to make you feel great through a range of Asian-influenced therapy techniques.



Reflections Restaurant

From delicious breakfasts and Asian-influenced lunches to decadent five-course à la carte dining, the open-plan setting of our Reflections Restaurant is perfect for relaxed dining and socialising with fellow guests.

Sumptuous suites & staterooms

Across Emerald Harmony's suites and staterooms, we've invited outside influence in, for an elegant blend of traditional Asian tones and contemporary style. Return to the restful sanctuary of your private cabin after time spent ashore, and enjoy all the amenities of a world-class hotel.

Gain a restful sleep in your queen or twin-size bed, unwind in your plush bathrobe found in your en-suite alongside a luxurious selection of Bodia toiletries, relax in front of your HD flat-screen television, or keep up with loved ones using our free Wi-Fi.



Owner's One-Bedroom Suite

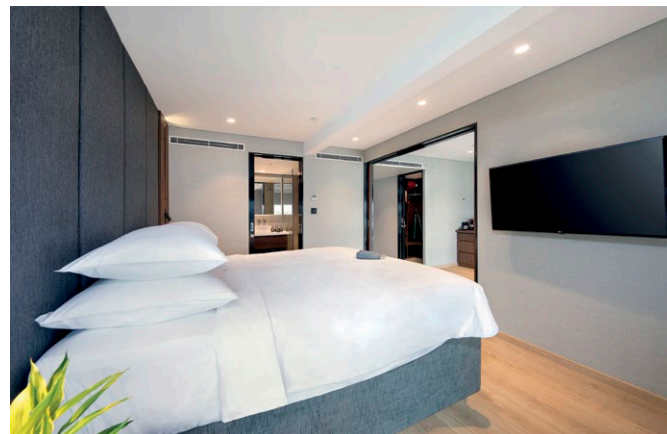


Owner's One-Bedroom Suite

Owner's One-Bedroom Suite

Reaching a colossal 42m², there are just two of these spectacular suites on board Emerald Harmony, boasting separate bedroom and lounge areas located in the forward of the ship, your private 30m² terrace with hot tub, offers incredible views of the Mekong River.

You'll also be entitled to four laundered items per day, pre-dinner canapés and after-dinner sweet treats in your suite.



Grand Balcony Suite

Grand Balcony Suite

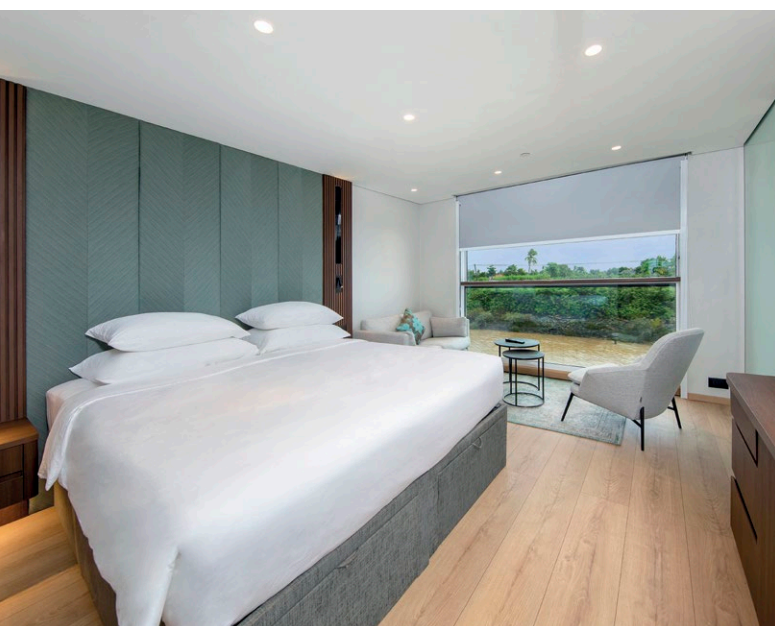
At 37m², these beautifully appointed suites host a private balcony with bi-folding doors and a drop-down window, as well as a separate bedroom and lounge area. Enjoy two laundered items per day, plus pre-dinner canapés and after-dinner sweet treats.

Emerald Panorama Balcony Suite

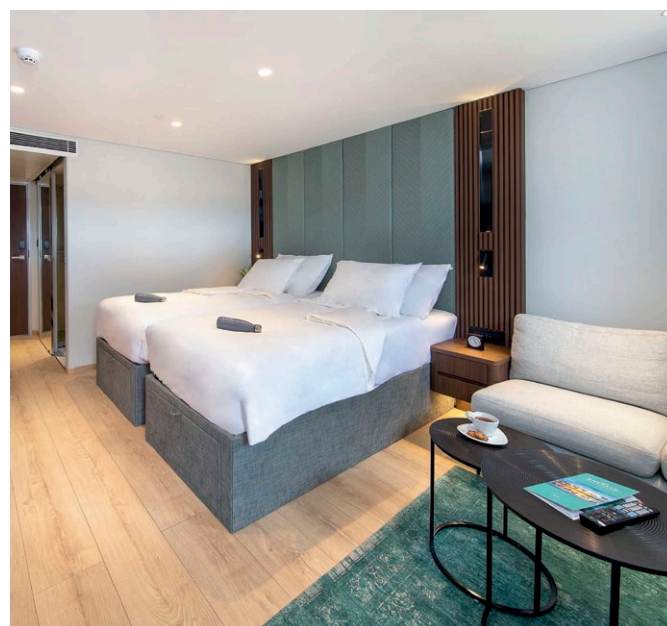
Our 25.4m² suites provide an indoor balcony with drop-down window, luxurious bathrobes and slippers and a mini-fridge, perfect for storing any food you've picked up during excursions through opulent palaces and lavish temples as you explore a land frozen in time.

Emerald Stateroom

At 23.8m², our Riviera Deck staterooms boast port-hole river-view windows, complimentary bathrobes, slippers and a mini-fridge, as well as an alarm clock, safe and telephone.



Emerald Panorama Balcony Suite



Emerald Stateroom

Flavours of Asia

A culinary adventure is part of your travel voyage, we bring local flavours and regional ingredients to your plate. With the majority of our produce sourced locally, our talented chefs create fresh, authentic Asian cuisine accompanied by a selection of complimentary international wine, beer, and soft drinks with lunch and dinner.

Much like the diversity of the Southeast Asian landscape, local flavours display a wealth of influences with discernable French, Indian, and Thai inspiration.



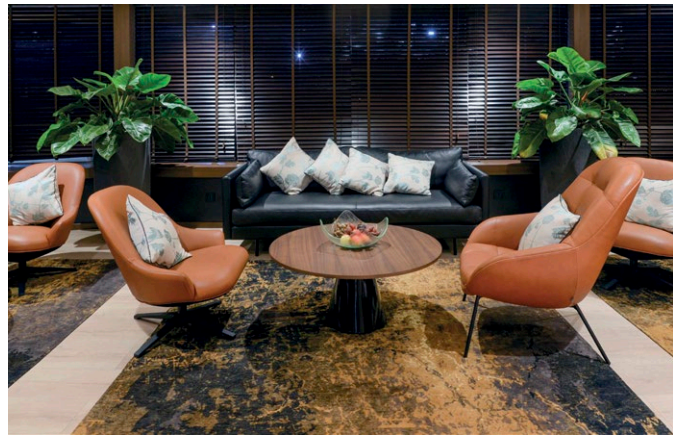
Reflections Restaurant

Reflections Restaurant

Each day our expert chefs prepare and present a vibrant celebration of Southeast Asian flavours. Regional flavours and locally sourced ingredients inspire a wide range of Asian dishes, including delicious lunches and an exquisite à la carte evening menu, celebrating the region's gastronomical feats. And, of course, we will always provide a selection of home favourites for you to enjoy, including 'build your own' burgers at our lunchtime Burger Lab.



Indulge in the flavours of Asia with these delicious dishes



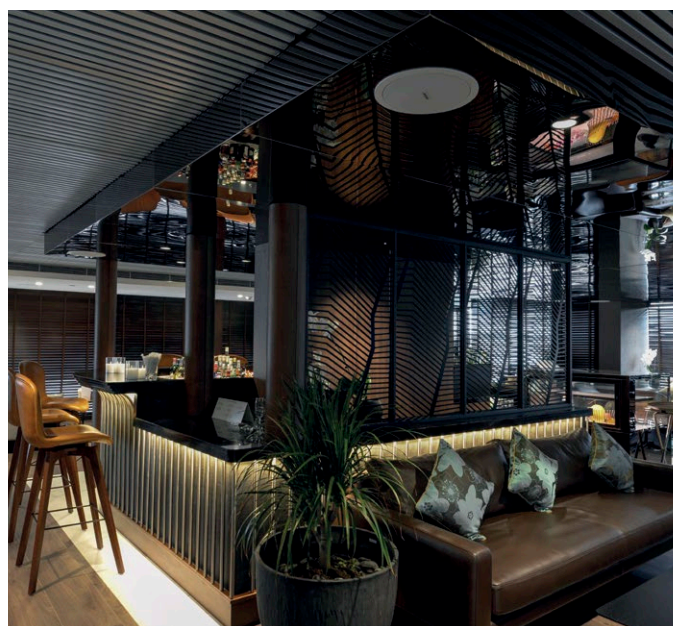
Lotus Lounge

Lotus Lounge

Look out along the riverbanks as cultures and landscapes shift before your eyes. Located at the front of the Vista Deck, the Lotus Lounge's relaxing wooden tones perfectly complement the incredible vistas of the passing landscape. Here, you can enjoy your favourite drink or try something new and delicious, savour a fine selection of speciality teas from our tea and coffee station, as well as nibbles and snacks.

Horizon Bar & Lounge

In our Horizon Bar & Lounge, rich orange tones recall the French architecture of the local region. Warmly welcomed by our talented bartenders, you'll enjoy the best local and international beers, wines and spirits, including a tantalising cinnamon-flavoured whisky. Our cocktails and mocktails are infused with local flavours such as lemongrass and tamarind to awaken the tastes of Asia, not forgetting the delightful selection of complimentary teas and coffees available throughout the day.

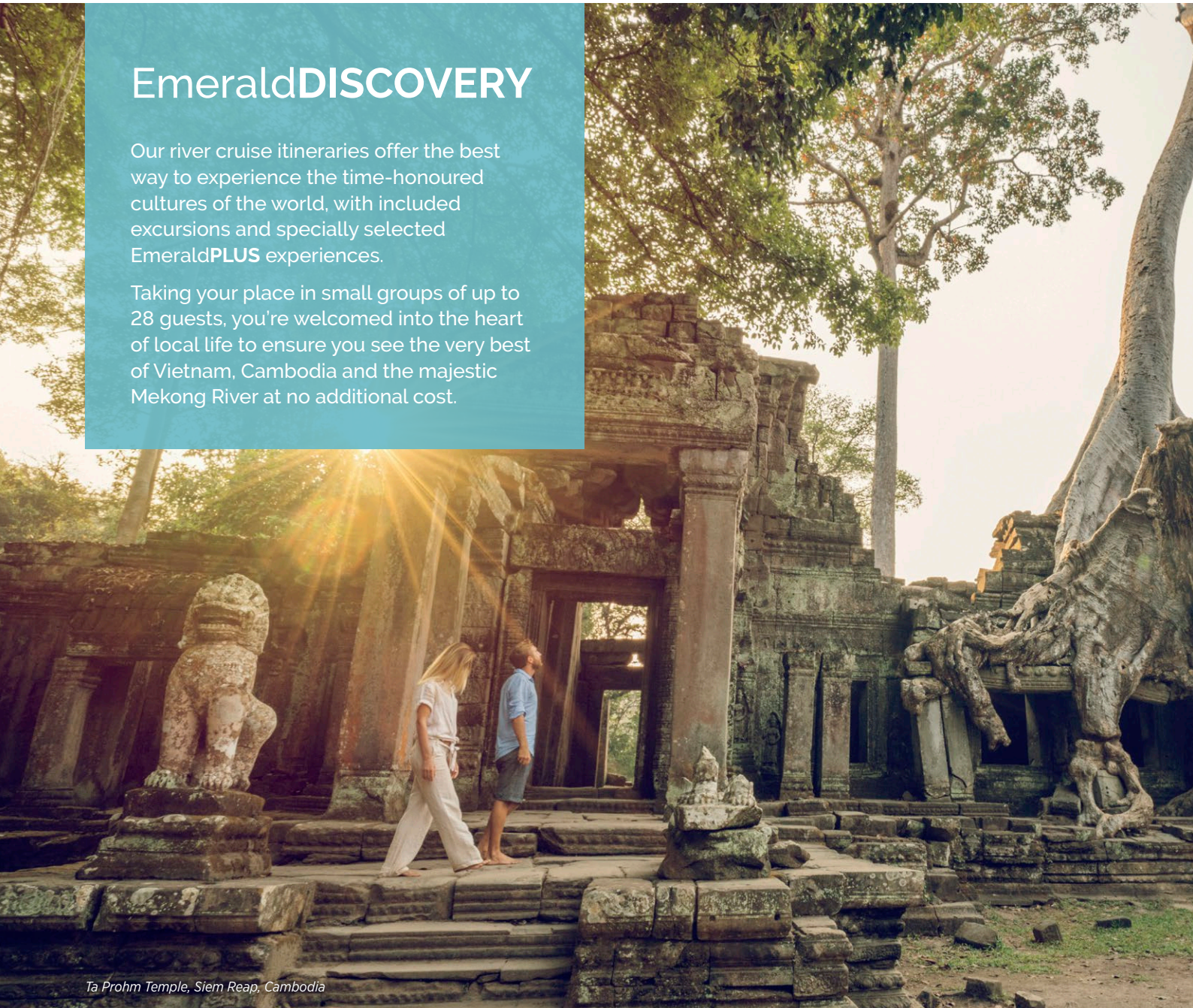


Horizon Bar

EmeraldDISCOVERY

Our river cruise itineraries offer the best way to experience the time-honoured cultures of the world, with included excursions and specially selected EmeraldPLUS experiences.

Taking your place in small groups of up to 28 guests, you're welcomed into the heart of local life to ensure you see the very best of Vietnam, Cambodia and the majestic Mekong River at no additional cost.



Ta Prohm Temple, Siem Reap, Cambodia



Breathtaking performances of Phare, Cambodia's world-renowned circus



Travel via remark (Tuk-Tuk), Phnom Penh, Cambodia



Included Excursions

Spend the day exploring Hanoi on a guided city tour and attend a performance by the famous water puppets. Embark on a Halong Bay cruise, explore the historic underground network of the Cu Chi Tunnels and join an orientation tour of Ho Chi Minh City. Experience the sombre atmosphere of Phnom Penh's Killing Fields, as well as the Royal Palace and the Central Market, and witness Siem Reap's Angkor Thom and a sunrise visit to Angkor Wat.

Look out for our **Included Excursions** icon in each itinerary.

EmeraldPLUS

Dine at Hanoi's KOTO not-for-profit restaurant, and pay a visit to the locals of My An Hung, a beautiful village which produces fruit and vegetables, and is particularly known for its hot chilli peppers. Witness daily life as it unfolds before you in this peaceful Vietnamese countryside community. Navigate Phnom Penh by remork, receive a blessing from a Buddhist Monk and take your seat at Cambodia's famous circus, Phare.

Look out for our **EmeraldPLUS** icon in each itinerary.

DiscoverMORE

Available at an additional cost, attend a Vietnamese cooking class in Hoi An and indulge in an exciting street food tour of Saigon. Visit a Ramsar Bird Sanctuary, enjoy a craft beer adventure by remork in Phnom Penh, cruise around town like a local via a tandem Vespa or discover the Tonlé Sap, home to one of the world's most vibrant ecosystems.

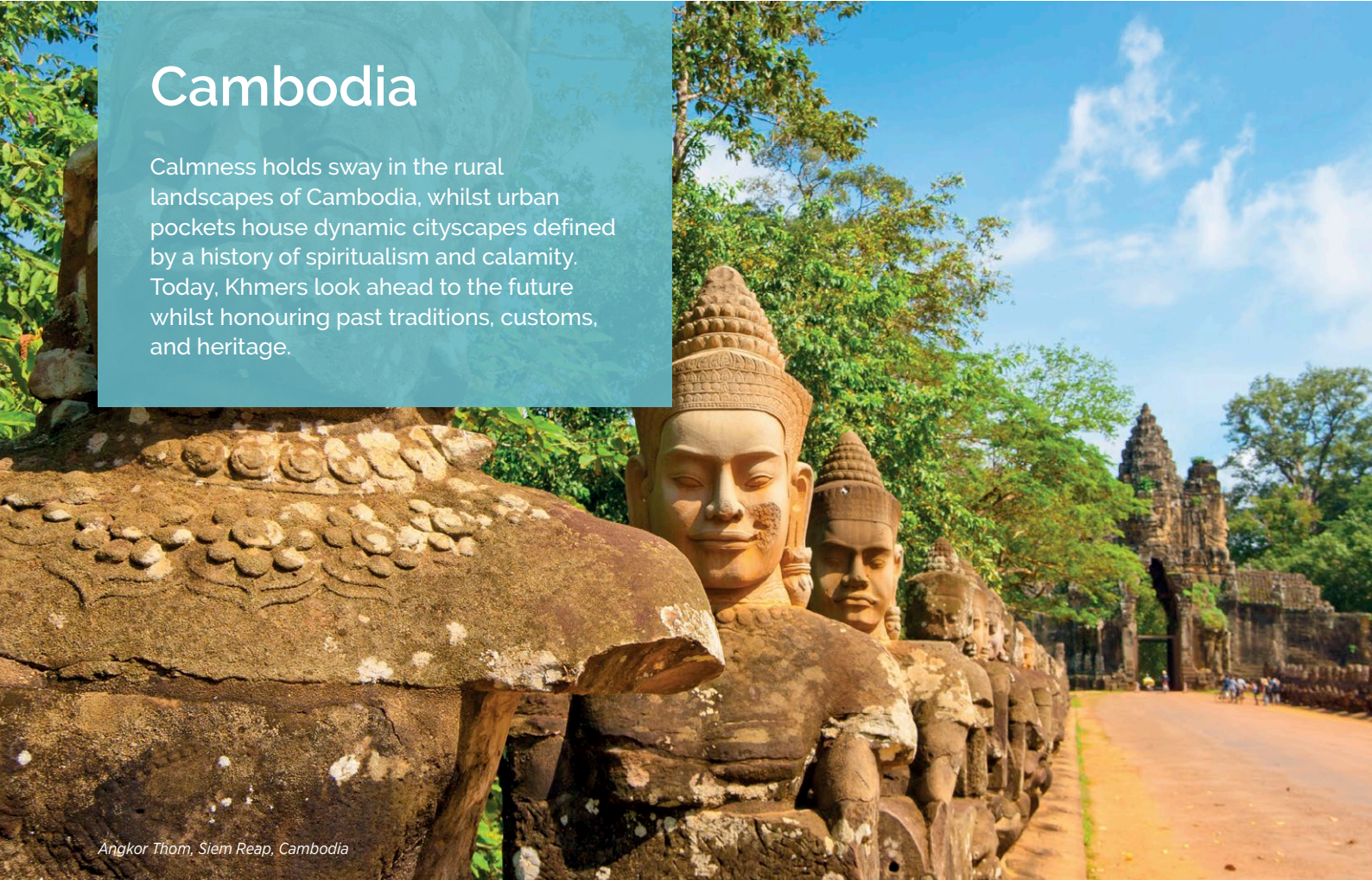
Look out for the **DiscoverMORE** icon in each itinerary.



Cu Chi Tunnels, Vietnam

Cambodia

Calmness holds sway in the rural landscapes of Cambodia, whilst urban pockets house dynamic cityscapes defined by a history of spiritualism and calamity. Today, Khmers look ahead to the future whilst honouring past traditions, customs, and heritage.



Angkor Thom, Siem Reap, Cambodia

The story of modern Cambodia is a tale of reinvention and revival. Rising from the devastation caused by the totalitarian regime of the 1970s, the Cambodian spirit of reinvention has transformed local communities and ushered in the resurrection of once-outlawed spiritual practices. Whilst the impact of the Khmer Rouge is grievously evidenced across the nation, Cambodia's people use the remnants of calamity to inform new generations and visitors alike.

Journeying between the urban centres, the profusion of life is striking. One of the most biodiverse nations on earth, Cambodia is rife with endemic species of flora and fauna. The lifeblood of this vast ecosystem is the Mekong River.

The cities of Cambodia brilliantly showcase the nation's unique juxtaposition of old and new. A short journey from the chic centre of Siem Reap, and you'll arrive at the iconic site of Angkor Wat, the otherworldly national symbol of Cambodia. Similarly, the grand spires of the Royal Palace in the capital, Phnom Penh, remain in view amidst the urban bustle.



Mekong River



Royal Palace, Phnom Penh, Cambodia

Vietnam

In Vietnam, ever-shifting geographies and changing cultural currents define the traverse of the landscape. Between 2,000 miles of coastline and the mountain chains that run parallel, French-colonial vestiges, modernist cityscapes, and historic rural communities coexist in harmony.



Ho Chi Minh City, Vietnam



Temple of Literature, Hanoi, Vietnam



Mekong Delta, Vietnam

Looking at a map of the region, the condensed nature of Vietnam's borders is striking. At its narrowest, just 30 miles of landmass separate the South China Sea from the forested mountains of the Annamite Range, beyond which lie the neighbouring nations of Laos and Cambodia. Vietnam's constricted size makes its physiography evermore impressive—travelling just a short distance can take you from the dizzying heart of a populous city to secluded temple monuments enshrined by verdant jungle.

Two cities, Hanoi and Ho Chi Minh City enlighten visitors about Vietnam's history and modern rebuilding. Over a thousand years old sits Hanoi, in the north, is the nation's capital. This elegant and romantic city is an admixture of French and Chinese colonial architecture and modernist styles and is renowned for its world-class culinary scene. In the south, Ho Chi Minh City promises an urban collage of new and old, with Buddhist temple shrines standing a stone's throw from towering skyscrapers.

Entering the Mekong Delta, the mountainous uplands dissipate into vast stretches of horizontal paddy fields. Here, agriculturalists rely upon traditional methodology to cultivate rice and sugar cane, herds of the national animal, water buffalo, gather amongst the wetlands, and intricately detailed pagodas stand testament to the nation's deeply rooted spiritualism.

Seasonal guide

Cambodia and Vietnam present the opportunity for year-round travel, whilst seasonal climatic changes mean there's a favoured season for everyone. Our seasonal guide lets you know what to expect when visiting, helping you plan your perfect adventure.



Mekong River, Laos

Winter sun (Dec–Feb)

Vietnam and Cambodia are excellent destinations to visit between December and February to catch some sun. Cambodia doesn't have an official winter month, though December and January are the coolest months and a popular time of the year for visitors, with average highs of 28°C.

Vietnam is generally cooler though amenable; December through to February are the coolest months, with an average high in Hanoi of 20°C and warmer temperatures in the south, with highs of 27°C in Ho Chi Minh City. This is a popular time of the year to visit Southeast Asia, as one can explore the historic landmarks and temple wonders in comfort whilst also being able to lounge on the beaches and enjoy the spectacular coastlines.

Southeast spring (March–May)

In April and May, regional temperatures begin to rise. Hot and dry, travelling across Cambodia and Vietnam at this time you can expect crystal clear blue skies, humid days, with little to no rainfall up until mid-May. Beach visits and coastal sojourns are especially perfect at this time of year—whilst Southern Vietnam enjoys year-round tropical climates, May showers can provide respite from the midday heat.

In Cambodia, temperatures begin to ascend to perfect levels for lovers of warmer climes, with the nation's uplands and beaches providing natural respite from the midday heat.



Green season (June–Sep)

The arrival of June brings with it the rains and the beginning of the Green Season. Each day you can expect a short burst of rain either early in the morning or mid-afternoon. Travelling across the two nations at this time brings many advantages, perhaps most strikingly evidenced in the beauty and lushness of the landscape.

The region bursts into vibrancy as colourful flowers bloom, rice paddies turn a lush green, and the vast tropical jungles erupt into life. The emergence of the rain brings with it joyous festivities all across Southeast Asia, as the changing climate has a great impact on cultivation. The green season is often less travelled, meaning fewer crowds across Southeast Asia's most celebrated landmarks.



Turtle Tower, Hanoi, Vietnam



Angkor Thom Bridge, Siem Reap, Cambodia

Autumn in Asia (Oct–Nov)

For the majority of Vietnam, the coming of October represents the ending of the wet season with temperatures dropping to an average of 26°C. In Central Vietnam and the cities of Hue and Hoi An, however, the rains first occur here at this time. The climate in October and November assures these months are great for visiting Hanoi, Halong Bay, and the nation's coastlines and beaches. Cambodia's rain continues into October and it's slightly hotter than across the border in Vietnam, with averages of 27°C.

Representing the transition from the wet season into the dry season for most of the region, visitors can enjoy all that this shift carries. With mostly clear skies, exploration is comfortable and crowds are lower. The Mekong Delta is rich with life and basking in sunshine, whilst Cambodia's climate isn't as stifling as in months prior.

Mekong River

Only by sailing the mighty Mekong River, can one understand its life-sustaining force. The riverbanks are a thriving labyrinth of mangroves, wetlands, and irrigated paddy fields, whilst the waters teem with aquatic life and the bustle of floating markets.





Killing Fields of Phnom Penh



Traditional blessing from the resident monks

Sailing the magnificent Mekong

The Mekong River is the longest in Southeast Asia. Rising in the dizzying altitudes of the Tibetan Plateau, it meanders its way through the snow-capped peaks of Southwestern China, flowing onwards through the Laotian cities of Luang Prabang and Vientiane and Cambodia's capital Phnom Penh, before draining into the South China Sea in the Mekong Delta, Vietnam.

A great diversity comprises the lower Mekong basin. Topographically varied, the terrain metamorphoses from the rugged northern highlands to the natural floodplains of the Tonlé Sap and Mekong Delta. With such wide-ranging geography, it's of little surprise that people of the Mekong are equally as diverse. The sustaining life force for 60 million people representing more than 95 different ethnic groups, the vast majority of the Mekong's inhabitants constitute large-scale agricultural farming and fishing communities.

Over 65 million people depend upon the river's rich resources, and along our Mekong voyages, locals invite you to see the landscape from their perspective. Following the river's flow, you'll have the chance to immerse yourself in local villages, historic residences, and bustling markets. Visit a local monastery and receive a traditional blessing from resident monks. Pay your respects in the Killing Fields of Phnom Penh, a sobering reminder of one of the darkest periods of recent history. And, travel via remork (Tuk-Tuk) to discover the nightlife of Phnom Penh.

The lifeblood of the region, through the Mekong and its people, one can begin to unravel millenniums of the region's history. Local storytelling relays tales of a grand reawakening—in the ancient natural landscapes, modern hands craft stories anew.

Endlessly rewarding, to voyage the Mekong is to gain everlasting memories of one of Earth's most vibrant and compelling regions.

Highlights:

Each of our itineraries has been carefully designed to give you the freedom to explore at your own pace.

- **Ho Chi Minh City:** Explore the French Quarter including the Old Post Office, Notre Dame Cathedral, Opera House and Town Hall.
- **Gieng Island:** Visit an incense factory, local boat builders and see Vietnam's oldest church.
- **Tan Chau:** Evergreen Island, a unique and traditional Cao Dai temple and a Xe Loi ride.
- **The Killing Fields:** Now a place of peace, pay your respects to the victims of the infamous Khmer Rouge.
- **The Silver Pagoda:** Adjacent to the Royal Palace, the 'Temple of the Emerald Buddha' has a floor covered in silver.

13 or 15-Day Wonders of Vietnam, Cambodia & the Mekong

Ho Chi Minh City to Siem Reap

A journey through nature,
culture, and spiritualism.

Your journey begins in Ho Chi Minh City, a bustling metropolis and one of the most vibrant cities in Vietnam. From there, you'll witness the traditional way of life found in Ben Tre and on Gieng Island, stopping to explore My An Hung village and the Cao Dai Temple in Tan Chau along the way. Crossing the border into Cambodia, you'll arrive at Phnom Penh before venturing to Siem Reap, where the otherworldly site of Angkor Wat awaits.



Mekong Delta, Vietnam

Ho Chi Minh City to Siem Reap

Departing: January 2024 – December 2025

Day 1 Arrive Ho Chi Minh City

Day 2 Ho Chi Minh City

Day 3 Ho Chi Minh City

– Emerald Harmony embarkation

(Begin your 7 or 9 night Mekong river cruise)

Day 10 or 12 Emerald Harmony disembarkation

– Siem Reap

Day 11 or 13 Siem Reap

Day 12 or 14 Siem Reap

Day 13 or 15 Depart Siem Reap



Ho Chi Minh City, Vietnam



"Green Season" Savings
Cruise for 10 days & only pay for 8 days cruising.

? CRUISE FACTS

- **Countries visited:** 2
- **Distance covered:** 7 night cruise 434 km or 9 night cruise 467 km on the Mekong
- **Number of ports:** 10
- **Number of wharfs:** 2



Our suite of generous inclusions:

- 7 or 9 nights on board nights on board the luxurious Emerald Harmony
- Deluxe hotels with all service charges, taxes and portage included
- 31 meals: 12 breakfasts, 10 lunches, and 9 dinners
- Complimentary international and local wine, beer & soft drinks to accompany lunch & dinner while on board Emerald Harmony
- Complimentary tea & coffee on board
- Complimentary water provided on board and during excursions
- A variety of on board evening entertainment
- Complimentary Wi-Fi on board
- Bodia luxury toiletries on board
- First-class service from English-speaking crew and knowledgeable local guides
- Earn **EmeraldEXPLORER** loyalty points
- Complimentary River Cruise Cover
- All port charges
- All gratuities on board and onshore

EmeraldDISCOVERY highlights unique to your itinerary:

EmeraldPLUS

Visit to My An Hung village
Lion Dance performance on board
Tour the local Cao Dai Temple, Tan Chau
Phnom Penh by night on a remork (Tuk-Tuk) tour
Traditional Buddhist monk blessing, Oudong
A cultural performance by the Cambodian Student and Children's Organisation
Phare, The Cambodian Circus, Siem Reap

Included Excursions

11 excursions, including visits to several UNESCO World Heritage-listed sites

DiscoverMORE

13 optional excursions, available at an additional cost – see pages 72-73



EmeraldPLUS Lion Dance



Ho Chi Minh city, Vietnam

Day 1 Ho Chi Minh City

Xin chao, and welcome to Ho Chi Minh City. On arrival, you'll be met by your friendly Emerald Cruises representative and transferred to the Sheraton Saigon Hotel, situated in downtown District 1, for a two-night stay. After checking in, you're free to explore the city before meeting your tour director for your welcome briefing and dinner at a local restaurant.

Meals: Dinner

Day 2 Ho Chi Minh City

Make your way from Ho Chi Minh City to Cu Chi Tunnels, travelling through rice paddies, villages, and landscapes typical to southern Vietnam. Spend your time traversing Cu Chi's rugged grounds with a knowledgeable local guide before your return to Ho Chi Minh City. The afternoon and evening are yours to enjoy at leisure, or you can join one of our exciting **DiscoverMORE** excursions.

Included Excursion



Explore Cu Chi's rugged grounds with a knowledgeable local guide


Hear how the residents constructed an intricate, underground network of tunnels during the French and American Wars, and listen to incredible tales about the unusual foods the residents ate to survive. Also, see other ingenious items used by the residents to defend themselves such as bamboo traps and camouflaged pits.

-  An evening Saigon Street Food walking tour
-  One Night in Saigon

Meals: Breakfast and lunch

Day 3 Ho Chi Minh City – Emerald Harmony embarkation

After checkout, enjoy a tour of the city, visiting the Notre Dame Cathedral, Opera House, and Town Hall. Then, visit the Reunification Palace before transferring to the port where you'll board your Emerald Cruises Star-Ship, Emerald Harmony. You'll be welcomed on board by your friendly captain and crew before setting sail after lunch down the Saigon River to Cho Gao Canal. This evening, enjoy your first dinner on board with your fellow travellers where your cruise director will conduct a port talk to review the activities and itinerary for the days ahead.

 An orientation tour of Ho Chi Minh City

Meals: Breakfast, lunch and dinner

From Day 3 to Day 10, or Day 12, enjoy your Mekong river cruise



Mekong river cruise

Cruise the Mekong River on an 7 or 9 night cruise on board Emerald Harmony.

Refer to the full 7 night cruise itinerary on pages 64-67 and 9 night cruise itinerary on pages 60-63.

Day 10 or 12 Emerald Harmony disembarkation – Siem Reap

Disembark Emerald Harmony in the morning, and travel onwards to Siem Reap for your included three-night stay. Revel in the beautiful Shinta Mani, a deluxe boutique property of world-class design that takes great care in honouring the environment and paying homage to traditional and local aesthetics. This evening, attend Phare, the Cambodian Circus, where a combination



Rice field, Siem Reap, Cambodia

of acrobatics, music, and dance tell a uniquely Cambodian story.

EmeraldPLUS








Phare, The Cambodian Circus performance

This evening, witness the Cambodian Circus, Phare, a spectacle of acrobatics, theatre, dance and music.

Meals: Breakfast and lunch

Day 11 or 13 Siem Reap

Start today with a visit to Angkor Thom, one of the most remarkable royal cities of the Angkor Period and an architectural wonder. As the last capital of the Khmer Empire, it was a fortified city, home to priests, officials of the palace, the military, and buildings essential for administering the kingdom. Afterwards, visit the sacred temple of Ta Prohm. In an incredible standoff between human creation and nature, the jungle's root systems have reclaimed this spiritual location now enshrouded in wild vegetation. The backdrop to many Hollywood scenes, the incredible Ta Prohm is both a cinematic and contemplative location. This evening is free to visit 'Pub Street' or to enjoy a **DiscoverMORE** excursion.

-  Visit to Angkor Thom
-  Visit to Ta Prohm Temple
-  Evening – Sunset drinks and Gondola Boat at Bayon
-  Evening – Dinner in the Rice Field
-  Evening – Cambodian Street Food Discovery Tour

Meals: Breakfast and dinner




Day 12 or 14 Siem Reap




Rise early and witness the breathtaking sunrise over Angkor Wat. Afterwards, stroll through this UNESCO World Heritage-listed site, known for its elaborate decorations and intricate carvings throughout. This afternoon, you'll enjoy free time to visit the town and markets or to try a **DiscoverMORE** tour. Later this evening, enjoy your farewell dinner accompanied by an Apsara dance performance.

 **Included Excursion**



Sunrise visit to Angkor Wat
Explore the wonders of the Ancient UNESCO World Heritage-listed Angkor Wat at the most peaceful time of day. Walk through the incredible temple complex as the morning sun soaks the elaborate stone carvings.

-  Vespa tour of Siem Reap
-  A visit to Banteay Srei
-  A visit to Tonlé Sap

-  A culinary tour of Cambodia
-  Senteurs d'Angkor Workshop
-  Apsara dance and dinner show

Meals: Breakfast and dinner


Day 13 or 15 Depart Siem Reap

After breakfast this morning, you will be transferred to the airport to board your onward or homebound flight.

Meals: Breakfast

This itinerary is only a guide. Our itineraries are regularly reviewed by our journey designer and may be revised once the brochure is published. Due to operational reasons, such as high and low water or local restrictions, cruise inclusions may change from those advertised. For the latest information on this itinerary please visit our website. Our full terms and conditions can be found on pages 80-83.

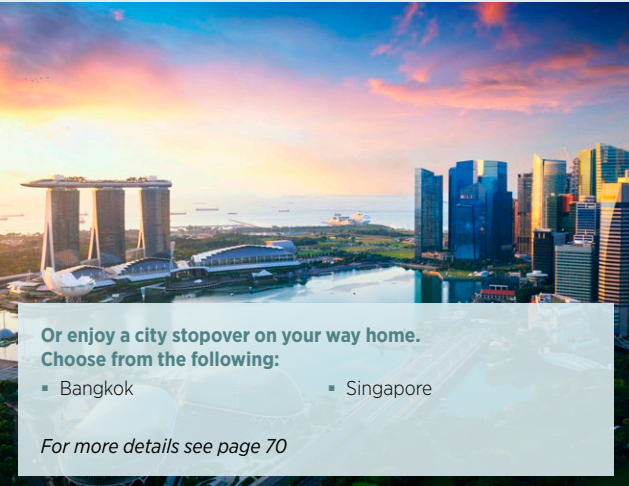
PRICING AND SPECIAL OFFERS

|  Scan to view itinerary and book Journey Code: EWVS.1 ■ = "Green Season" Cruise 10 day cruise for 8 day price | 2024 | | | | | 2025 | | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------------------|----------|----------------------|----------------------|------------------------------------------------------|----------------------------------------|------------------|----------------------------|----------|
| | Aug 08 | Aug 26 Sep 13 | Oct 01 | Oct 17 Dec 12, 26 | Oct 31 Nov 14, 28 | Jan 09, 23 Apr 03, 17 Oct 09, 23 Dec 04, 18 | Feb 06, 20 Mar 06, 20 Nov 06, 20 | May 01 Sep 03 | May 15 Jul 29 Aug 16 | Sep 21 |
| Stateroom D | from | from | from | from | from | from | from | from | from | from |
| Full Fare | \$6,995 | \$7,595 | \$7,995 | \$7,495 | \$7,995 | \$7,495 | \$7,995 | \$7,595 | \$6,995 | \$7,995 |
| Earlybird | \$6,245 | \$6,845 | \$7,245 | \$6,745 | \$7,245 | \$6,745 | \$7,245 | \$6,845 | \$6,245 | \$7,245 |
| Super Earlybird | \$4,995 | \$5,595 | \$5,995 | \$5,995 | \$6,495 | \$5,995 | \$6,495 | \$5,595 | \$4,995 | \$5,995 |
| Panorama Balcony Suite B, A, AP | from | from | from | from | from | from | from | from | from | from |
| Full Fare | \$7,790 | \$8,390 | \$8,790 | \$8,290 | \$8,790 | \$8,290 | \$8,790 | \$8,390 | \$7,790 | \$8,790 |
| Earlybird | \$7,040 | \$7,640 | \$8,040 | \$7,540 | \$8,040 | \$7,540 | \$8,040 | \$7,640 | \$7,040 | \$8,040 |
| Super Earlybird | \$5,790 | \$6,390 | \$6,790 | \$6,790 | \$7,290 | \$6,790 | \$7,290 | \$6,390 | \$5,790 | \$6,790 |
| Grand Balcony Suite S | from | from | from | from | from | from | from | from | from | from |
| Full Fare | \$8,790 | \$9,390 | \$9,790 | \$9,290 | \$9,790 | \$9,290 | \$9,790 | \$9,390 | \$8,790 | \$9,790 |
| Earlybird | \$8,040 | \$8,640 | \$9,040 | \$8,540 | \$9,040 | \$8,540 | \$9,040 | \$8,640 | \$8,040 | \$9,040 |
| Super Earlybird | \$6,790 | \$7,390 | \$7,790 | \$7,790 | \$8,290 | \$7,790 | \$8,290 | \$7,390 | \$6,790 | \$7,790 |
| Owner's One-Bedroom Suite SA | from | from | from | from | from | from | from | from | from | from |
| Full Fare | \$9,690 | \$10,290 | \$10,690 | \$10,190 | \$10,690 | \$10,190 | \$10,690 | \$10,290 | \$9,690 | \$10,690 |
| Earlybird | \$8,940 | \$9,540 | \$9,940 | \$9,440 | \$9,940 | \$9,440 | \$9,940 | \$9,540 | \$8,940 | \$9,940 |
| Super Earlybird | \$7,690 | \$8,290 | \$8,690 | \$8,690 | \$9,190 | \$8,690 | \$9,190 | \$8,290 | \$7,690 | \$8,690 |

For our latest pricing and availability visit emeraldcrucises.com.au, call 1300 286 110 or contact your travel advisor

To help you select your cabin, detailed cabin and deck plans can be found on pages 74-77.

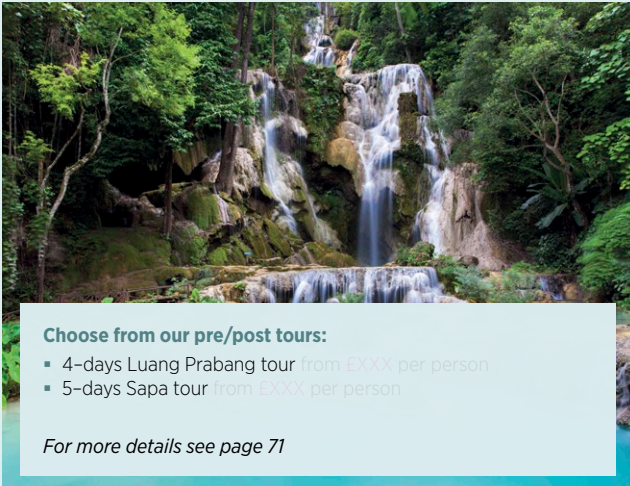
Terms & Conditions: All prices are person based on twin share. **Super Earlybird** and **Earlybird** fares are limited in availability, cabin category and departure date. Once sold out full fare will apply. To qualify for **Super Earlybird** & **Green Season** fares the booking and full balance must be paid 10 months prior to departure date. Earlybird fares must be booked and deposited by 31/3/24. **DiscoverMORE** optional excursions are an additional cost (see pages 72-73). For full terms & conditions see pages 80 -83.



Or enjoy a city stopover on your way home. Choose from the following:

- Bangkok
- Singapore

For more details see page 70



Choose from our pre/post tours:

- 4-days Luang Prabang tour from \$XXX per person
- 5-days Sapa tour from \$XXX per person

For more details see page 71

13 or 15-Day Wonders of Vietnam, Cambodia & the Mekong

Siem Reap to Ho Chi Minh City

From the grand and iconic to
the poignant and local.

Discover the Wonders of Cambodia, Vietnam & the Mekong, starting your journey in Siem Reap where you'll marvel at the blend of ornate and natural beauty of Angkor Thom and the UNESCO World Heritage-listed Angkor Wat. Sailing into Vietnam, you'll gain a deep appreciation for the villagers of Gieng Island, My An Hung, and Ben Tre before enjoying a three-night stay in the cultural centre of Vietnam, Ho Chi Minh City.



Mekong Delta, Vietnam

Siem Reap to Ho Chi Minh City

Departing: January 2024 – December 2025

- Day 1** Arrive Siem Reap
- Day 2** Siem Reap
- Day 3** Siem Reap
- Day 4** Siem Reap
– Emerald Harmony embarkation
(Begin your 7 or 9 night Mekong river cruise)
- Day 11 or 13** Emerald Harmony disembarkation
– Ho Chi Minh City
- Day 12 or 14** Ho Chi Minh City
- Day 13 or 15** Ho Chi Minh City



Ta Prohm, Siem Reap, Cambodia



"Green Season" Savings
Cruise for 10 days & only pay for 8 days cruising.

? CRUISE FACTS

- **Countries visited:** 2
- **Distance covered:** 7 night cruise 434 km or 9 night cruise 467 km on the Mekong
- **Number of ports:** 10
- **Number of wharfs:** 2



Our suite of generous inclusions:

- 7 or 9 nights on board nights on board the luxurious Emerald Harmony
- Deluxe hotels with all service charges, taxes and portage included
- 30 meals: 12 breakfasts, 9 lunches, and 9 dinners
- Complimentary international and local wine, beer & soft drinks to accompany lunch & dinner while on board Emerald Harmony
- Complimentary tea & coffee on board
- Complimentary water provided on board and during excursions
- A variety of on board evening entertainment
- Complimentary Wi-Fi on board
- Bodia luxury toiletries on board
- First-class service from English-speaking crew and knowledgeable local guides
- Earn Emerald**EXPLORER** loyalty points
- Complimentary River Cruise Cover
- All port charges
- All gratuities on board and onshore

Emerald**DISCOVERY** highlights unique to your itinerary:

Emerald**PLUS**

Phare, The Cambodian Circus, Siem Reap
 Traditional Buddhist monk blessing, Angkor Ban Phnom Penh by night on a remark (Tuk-Tuk) tour
 A cultural performance by the Cambodian Student and Children's Organisation
 Tour the local Cao Dai temple, Tan Chau
 Lion Dance performance on board
 Visit to My An Hung village

Included Excursions

11 excursions, including visits to several UNESCO World Heritage-listed sites

Discover**MORE**

13 optional excursions, available at an additional cost – see pages 72-73




Phnom Penh by night on a remark (Tuk-Tuk) tour



Angkor Wat, Siem Reap, Cambodia

Day 1 Arrive Siem Reap

Sous sdeij, and welcome to Cambodia. You'll be met at the airport by a member of our friendly greetings team and transferred to the Shinta Mani hotel for your included three-night stay in Siem Reap. In the evening, you'll meet your Cambodian tour director to learn more about the days ahead before enjoying a welcome dinner accompanied by an Apsara dance performance.

 Apsara dance and dinner show


Meals: Dinner

Day 2 Siem Reap

Start today with a visit to Angkor Thom, one of the most remarkable royal cities of the Angkor Period and an architectural wonder. As the last capital of the Khmer Empire, it was a fortified city, home to priests, officials of the palace, the military, and buildings essential for administering the kingdom. Afterwards, visit the sacred temple of Ta Prohm. In an incredible standoff between human creation and nature, the jungle's root systems have reclaimed this spiritual location now enshrouded in wild vegetation. The backdrop to many Hollywood scenes, the incredible Ta Prohm is both a cinematic and contemplative location. This evening is free to visit 'Pub Street' or to enjoy a **DiscoverMORE** excursion.

 Visit to Angkor Thom

 Visit to Ta Prohm temple

 Evening – Sunset drinks and Gondola Boat at Bayon

 Evening – Dinner in the Rice Field

 Evening – Cambodian Street Food Discovery Tour

Meals: Breakfast and lunch

Day 3 Siem Reap

Rise early and witness the breathtaking sunrise over Angkor Wat. Afterwards, stroll through this UNESCO World Heritage-listed site, known for its elaborate decorations and intricate carvings throughout. This afternoon, you'll enjoy free time to visit the town and markets or to try a **DiscoverMORE** tour.


Included Excursion




Sunrise visit to Angkor Wat

Explore the wonders of the Ancient UNESCO World Heritage-listed Angkor Wat at the most peaceful time of day. Walk through the incredible temple complex as the morning sun soaks the elaborate stone carvings.

 Vespa tour of Siem Reap

 A visit to Banteay Srei

 A visit to Tonlé Sap

 A culinary tour of Cambodia

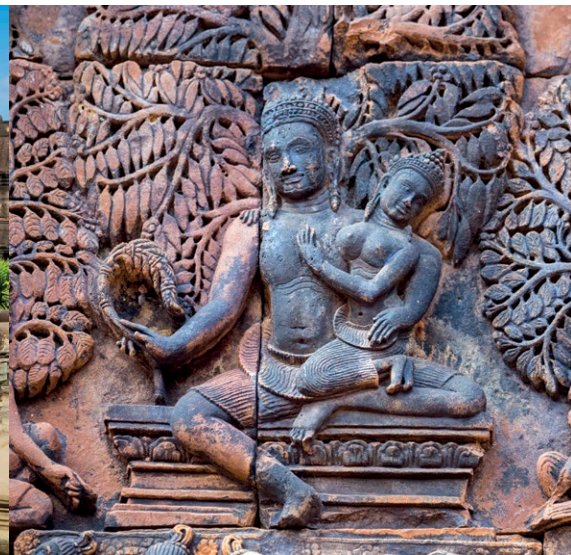
 Senteurs d'Angkor Workshop

Meals: Breakfast

Day 4 Siem Reap – Emerald Harmony embarkation

Today, you'll leave Siem Reap and travel to embark your award-winning Emerald Cruises Star-Ship, Emerald Harmony. On arrival, you'll be welcomed by your friendly captain and crew before setting sail and enjoying your first dinner on board.

Meals: Breakfast, lunch and dinner



Banteay Srei, Cambodia

From Day 4 to Day 11, or Day 13, enjoy your Mekong river cruise



Mekong river cruise

Cruise the Mekong River on an 7 or 9 night cruise on board Emerald Harmony.

Refer to the full 7 night cruise itinerary on pages 64-67 and 9 night cruise itinerary on pages 60-63.

Day 11 or 13 Emerald Harmony disembarkation – Ho Chi Minh City

Make your way from Ho Chi Minh City to Cu Chi Tunnels, watching the city skyline fade into the distance, as the road winds through rice paddies, villages, and landscapes typical to southern Vietnam. Spend your time traversing Cu Chi's rugged grounds with a knowledgeable local guide before your return to Ho Chi Minh City. The afternoon and evening are yours to enjoy at leisure, or you can join one of our exciting **DiscoverMORE** excursions.

Included Excursion



Explore Cu Chi's rugged grounds with a knowledgeable local guide

Hear how the locals constructed an intricate, underground network of tunnels during the French and American Wars, and listen to incredible tales about the unusual foods the locals ate to survive. See items used by the locals to defend themselves such as bamboo traps and camouflaged pits.

- An evening Saigon Street Food walking tour
- One Night in Saigon

Meals: Breakfast and lunch

Day 12 or 14 Ho Chi Minh City

Enjoy a guided tour of Ho Chi Minh City, starting with a visit to the city's most iconic building, the Reunification (or Independence) Palace. Formerly the South Vietnamese Presidential Palace, images of the building were seen around the world on 30th April 1975 when tanks stormed the gates as Saigon fell to the North Vietnamese. Then, stroll through Ho Chi Minh City's colonial quarter,

walking past scenes of everyday life on the way. Admire the beautiful architecture of the Opera House, Notre Dame Cathedral, City Hall, and the old Saigon Post Office, and listen to the stories about the glory days of French Indochina and how that era continues to influence aspects of modern Vietnamese culture. Tonight, enjoy your farewell dinner with your fellow guests.

- An orientation tour of Ho Chi Minh City

Meals: Breakfast and dinner



Day 13 or 15 Depart Ho Chi Minh City

After breakfast this morning, you will be transferred to the airport to board your onward or homebound flight.

Meals: Breakfast

This itinerary is only a guide. Our itineraries are regularly reviewed by our journey designer and may be revised once the brochure is published. Due to operational reasons, such as high and low water or local restrictions, cruise inclusions may change from those advertised. For the latest information on this itinerary please visit our website. Our full terms and conditions can be found on pages 80-83.

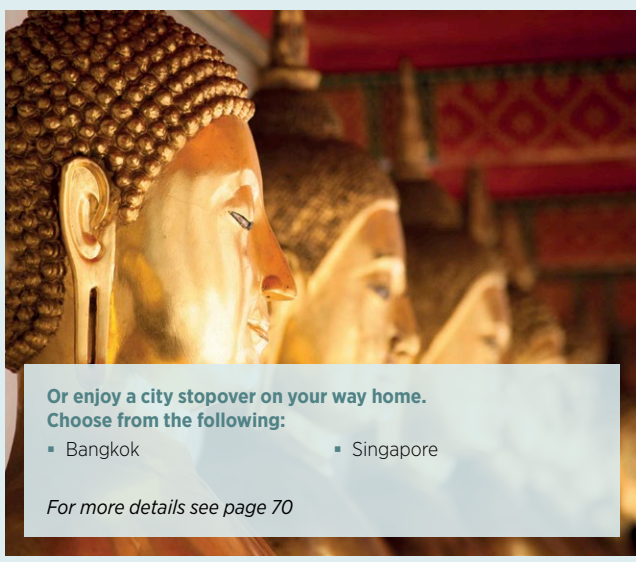
PRICING AND SPECIAL OFFERS

|  Scan to view itinerary and book Journey Code: EWVS.2  = "Green Season" Cruise 10 day cruise for 8 day price | 2024 | | | | | 2025 | | | | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|----------|----------|--------------------------|------------|--------------------------------------------------------|--------------------------------------------------------|----------------------------|------------------|----------|
| | Jul 29 Aug 16 | Sep 03 | Sep 21 | Oct 09, 23 Dec 04, 18 | Nov 06, 20 | Jan 01, 15 Mar 26 Apr 09 Oct 15 Dec 10, 24 | Jan 29 Feb 12, 26 Mar 12 Oct 29 Nov 12, 26 | Apr 23 Aug 24 Sep 11 | May 07 Aug 06 | Sep 29 |
| Stateroom D | from | from | from | from | from | from | from | from | from | from |
| Full Fare | \$6,995 | \$7,595 | \$7,995 | \$7,495 | \$7,995 | \$7,495 | \$7,995 | \$7,595 | \$6,995 | \$7,995 |
| Earlybird | \$6,245 | \$6,845 | \$7,245 | \$6,745 | \$7,245 | \$6,745 | \$7,245 | \$6,845 | \$6,245 | \$7,245 |
| Super Earlybird | \$4,995 | \$5,595 | \$5,995 | \$5,995 | \$6,495 | \$5,995 | \$6,495 | \$5,595 | \$4,995 | \$5,995 |
| Panorama Balcony Suite B, A, AP | from | from | from | from | from | from | from | from | from | from |
| Full Fare | \$7,790 | \$8,390 | \$8,790 | \$8,290 | \$8,790 | \$8,290 | \$8,790 | \$8,390 | \$7,790 | \$8,790 |
| Earlybird | \$7,040 | \$7,640 | \$8,040 | \$7,540 | \$8,040 | \$7,540 | \$8,040 | \$7,640 | \$7,040 | \$8,040 |
| Super Earlybird | \$5,790 | \$6,390 | \$6,790 | \$6,790 | \$7,290 | \$6,790 | \$7,290 | \$6,390 | \$5,790 | \$6,790 |
| Grand Balcony Suite S | from | from | from | from | from | from | from | from | from | from |
| Full Fare | \$8,790 | \$9,390 | \$9,790 | \$9,290 | \$9,790 | \$9,290 | \$9,790 | \$9,390 | \$8,790 | \$9,790 |
| Earlybird | \$8,040 | \$8,640 | \$9,040 | \$8,540 | \$9,040 | \$8,540 | \$9,040 | \$8,640 | \$8,040 | \$9,040 |
| Super Earlybird | \$6,790 | \$7,390 | \$7,790 | \$7,790 | \$8,290 | \$7,790 | \$8,290 | \$7,390 | \$6,790 | \$7,790 |
| Owner's One-Bedroom Suite SA | from | from | from | from | from | from | from | from | from | from |
| Full Fare | \$9,690 | \$10,290 | \$10,690 | \$10,190 | \$10,690 | \$10,190 | \$10,690 | \$10,290 | \$9,690 | \$10,690 |
| Earlybird | \$8,940 | \$9,540 | \$9,940 | \$9,440 | \$9,940 | \$9,440 | \$9,940 | \$9,540 | \$8,940 | \$9,940 |
| Super Earlybird | \$7,690 | \$8,290 | \$8,690 | \$8,690 | \$9,190 | \$8,690 | \$9,190 | \$8,290 | \$7,690 | \$8,690 |

For our latest pricing and availability visit emeraldcrucises.com.au, call 1300 286 110 or contact your travel advisor

To help you select your cabin, detailed cabin and deck plans can be found on pages 74-77.

Terms & Conditions: All prices are person based on twin share. **Super Earlybird** and **Earlybird** fares are limited in availability, cabin category and departure date. Once sold out full fare will apply. To qualify for **Super Earlybird** & **Green Season** fares the booking and full balance must be paid 10 months prior to departure date. Earlybird fares must be booked and deposited by 31/3/24. **DiscoverMORE** optional excursions are an additional cost (see pages 72-73). For full terms & conditions see pages 80 -83.



Or enjoy a city stopover on your way home. Choose from the following:

- Bangkok
- Singapore

For more details see page 70



Choose from our pre/post tours:

- 4-days Luang Prabang tour
- 5-days Sapa tour

For more details see page 71

Included hotels

Enjoy a stay in the region's most exquisite hotel offerings.

A carefully selected collection of included hotels brings you closer to each destination you visit, chosen for their exceptional quality, ideal location and impeccable service.



Sheraton Saigon Hotel, Ho Chi Minh City, Vietnam



Indochine Palace, Hue, Vietnam



Historic Hotel, Hoi An



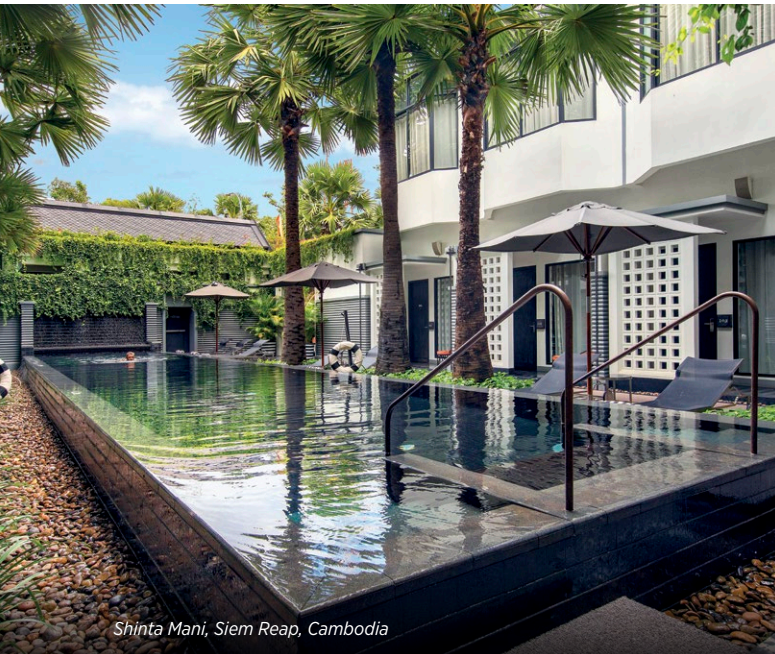
Anatole Hotel, Hanoi

Hanoi – Anatole Hotel

Your comfortable Deluxe City View room is the perfect base from which to explore Hanoi. Located within the Old Quarter neighbourhood, the Anatole Hotel Hanoi blends modern conveniences with classic charm, and don't forget to take advantage of the rooftop infinity pool, offering views of the Old Quarter rooftops, Hoan Kiem Lake and St. Joseph's Cathedral.

Ho Chi Minh City – Sheraton Saigon Hotel

This hotel is the perfect starting point for exploring the city. Located in the heart of Saigon, this spectacular modern-style hotel is a short walk from the banks of the Saigon River. Stunning, spacious rooms look out over Ho Chi Minh City or the hotel's picturesque pool, and the rooftop wine bar serves a wide range of beverages with panoramic views of the city.



Shinta Mani, Siem Reap, Cambodia

Siem Reap – Shinta Mani

This upscale boutique-style resort is centrally located within the city's leafy French Quarter. Its Khmer-inspired design complements its close proximity to Angkor Wat and it's just a short walk from the Old Market and the famous Pub Street.

A stunning swimming pool and flourishing tropical garden make it a tranquil place in which to reside during your visit, as does the onsite spa and rooftop bar and café.

Hoi An – Historic Hotel

This relaxed hotel is set within leafy grounds, close to the UNESCO World-Heritage ancient town. A poolside bar and excellent amenities provide the perfect place to unwind.



Hue – Indochine Palace

A short walk from the Perfume River and Hue Royal Palace, this palatial setting is encircled by lush exotic gardens setting a new standard for excellence in Hue. Sumptuously appointed rooms with stylish, contemporary facilities complement the opulent colonial design aesthetics and several lounge bars, and the spa offers space for relaxation and indulgence during your stay.

Extend your stay

Make the most of your Southeast Asian adventure.

Make the most of your trip to Southeast Asia and extend your holiday with an inbound stopover in Singapore, Bangkok, Dubai or Hong Kong. Discover somewhere new for two or three nights — the perfect opportunity for you to recharge your batteries during a long-haul journey.

You'll stay in world-class hotels, recognised for their excellent location, close to the main attractions. With everything you could need on your doorstep, you'll truly be able to immerse yourself in the atmosphere of whichever city you choose.



Discover the majestic beauty of Bangkok's Grand Palace



Singapore

Inclusions:

- Enjoy one night (or add additional nights) at the Parkroyal Collection Marina Bay
- Breakfast daily
- Airport transfers

From: \$460pp

Available on: Grand Tour of Vietnam & Cambodia, Treasures & Temples of Vietnam & Cambodia, Wonders of Vietnam, Cambodia & the Mekong, Majestic Mekong



Bangkok

Inclusions:

- Enjoy one night (or add additional nights) at the Banyan Tree Hotel
- Breakfast daily
- Airport transfers

From: \$380pp

Available on: Grand Tour of Vietnam & Cambodia, Treasures & Temples of Vietnam & Cambodia, Wonders of Vietnam, Cambodia & the Mekong, Majestic Mekong



Witness the stunning vista of Sapa's rice terraces, Vietnam

5-Day Sapa tour

Regard the breathtaking scenery and cultural diversity of this spectacular part of Vietnam in awe. Visit the Hmong and Red Zao people of the traditional hill tribes and learn all about their fascinating lives. Pay a visit to the bustling Sapa market and the nearby villages of Sa Seng and Sau Chua, surrounded by beautiful mountains where ancient ways of life remain.

- Four nights accommodation
- Breakfast daily
- All touring with local guides

From: \$1,750pp



Get lost in the natural beauty of Luang Prabang's stunning waterfall, Laos

4-Day Luang Prabang tour

Explore the ancient capital's glistening temples and discover why the city boasts UNESCO World Heritage-listed status. Peruse museums and hidden laneways, experience a traditional Baci ceremony and catch the sunset from Mt. Phousi. Observe Monks collecting alms, take in Kuang Si Falls and immerse yourself in traditional life on the river.

- 3 nights accommodation
- Breakfast daily
- All touring with a local guide

From: \$1,320pp



Red Zao people



DiscoverMORE

If you're looking to explore further afield, our distinguished DiscoverMORE excursions are curated specially to grant rare insights that venture beyond the ordinary travel encounters.

Available at an additional cost, these optional tours complement our extensive list of daily included tours as well our EmeraldPLUS and EmeraldACTIVE programmes. We advise you to book before you travel to ensure a secured place for your chosen activities, just look out for the DiscoverMORE icon across our itineraries.



Discover the hidden gem of Banteay Srei Temple and its exquisite architecture, Cambodia

Cambodia

Phnom Penh

Craft Beer Adventure by remark

Travelling around Phnom Penh by local remark, visit multiple local breweries to enjoy a tour of their facilities, and of course, some samples of their craft. Try Cambodia's best-selling commercial beers to determine which of the three most popular lagers is your favourite. Visit a cosy beer garden to enjoy beers paired with either beef or falafel sliders and fries, before finishing up at a German influenced beer garden complete with German food.

From: \$129pp

Silk Farm Tour at Koh Oknha Tei

Visit a silk farm in Koh Oknha Tei and learn about the silk creation process, from the growing and harvesting of food for the silkworms, to breeding, their life cycle, and finally the spinning and dyeing process. Best of all, you may find a lovely handmade souvenir you had the opportunity to see being created.

Includes: Local guide • Transfers

From: \$38pp

Siem Reap

Khmer Cooking Class

Uncover the secrets of Khmer cuisine and join a chef for a cooking class. Buy ingredients at a local market and cook them up in a traditional village kitchen before tasting the finished product. This authentic culinary experience gives you the opportunity to embrace the regional produce and immerse yourself in the local culture.

Includes: Local guide • Tasting • Transfers

From: \$146



Discover My Son, Vietnam's ancient historic kingdom

Tour of Banteay Srei Temple

Banteay Srei or "Citadel of the Women" remains the best preserved temple in Cambodia. Built between the 11th and 13th centuries (allegedly solely by women), it is made of pink sandstone, that's seen nowhere else in Angkor. Here, you will find some of the finest bas-relief art and examples of Khmer art that depict the Hindu god Shiva.

Includes: Local guide • Transfers

From: \$33pp

Tour to Tonlé Sap

Tonlé Sap is a UNESCO Biosphere site and the largest lake in Southeast Asia. It is of extreme importance to the Cambodians who live there and earn their living from fishing. You will have the unique opportunity to visit some of the local floating villages located on the lake and experience the lifestyle of these inhabitants.

Includes: Local guide • Transfers

From: \$33pp

Please note: This is a seasonal tour that is only offered from July to March.



Explore Tonlé Sap, Cambodia's captivating floating villages and local culture

Vespa Tour of Siem Reap Countryside

Riding tandem on the back of an iconic, elegant Vespa makes for a tour like no other. This incredible experience will take you through the Cambodian countryside in style, where the splendour of these striking surroundings, and the friendly locals will let you discover Siem Reap's authenticity away from the tourist hotspots.

Includes: Local guide • Vespa ride

From: \$219pp

Please note: Only recommended for guests with no mobility issues.

Evening – Sunset drinks and Gondola Boat at Bayon

On the moat of Angkor Thom, cruise the waters surrounding the ancient city wall in a private gondola paddle boat. Enjoy the scenery as you sip your sparkling wine and enjoy canapes on a 40-minute paddle out to the southwest corner of the wall. Enjoy the setting sun from your gondola boat before returning back to the South Gate of the city.

From: \$119pp

Evening – Cambodian Street Food Discovery Tour

Tonight, sample the offerings of Siem Reap's famous street food hawkers. After a stop at the famous Bugs Café, explore the streets around Psar Chas (Old Market), which are lined with various food stalls. Wash down your food at the Sombai ice wine workshop to sample a selection of spirits made from fermented rice. Continue the culinary adventure around Wat Damnak, where eateries serve some of Siem Reap's most popular BBQ meat street food. End the evening at one of the family-run dessert stalls near Wat Polanka.

From: \$119pp

Evening – Dinner in the Rice Field

Enjoy a short cruise on the man-made reservoir of West Baray, an impressive engineering feat that was once integral to the complex Angkorian rice irrigation system. Once on the north side of the Baray, it's a short walk into a local village before following the path to Villa Chandara, a wonderful spot to relax in the quiet of the countryside and enjoy a romantic dinner.

From: \$255pp

NEW – Senteurs d'Angkor Workshop

Visit this Botanical garden to learn all about Cambodia's herbs, spices and fruits and see locals at work in workshops dedicated to the preservation of the arts and crafts of Cambodia. Through the different workshop stations, be guided by the scents and flavours of Cambodia as local artisans make by hand soap with coconut oil, natural cosmetics, subtly scented balms, aromatic candles and also their packaging called "smok" and "krebei riel" boxes. Try your hand at making your own candle and packaging to take home as a keepsake.

Includes: Local guide

From: \$111pp

Please note: Not recommended for guests with limited mobility.

An Long

Tam Nong Ramsar Bird Sanctuary in Tràm Chim National Park

Visit Vietnam's magical 1500-hectare Tam Nong Bird Sanctuary. Located in the Tràm Chim National Park, this sanctuary is estimated to house a quarter of the bird species found in Vietnam. You will be guided on a tranquil paddle boat along narrow channels through the gnarled, green sunken forest watching the most unique fauna.

Includes: Local guide • Bird watching

From: \$79pp

Please note: Not recommended for guests with limited mobility.

Vietnam

Hoi An

My Son Historic Kingdom Tour

Visit a workshop where bronze goods are crafted using traditional techniques. Continue to the UNESCO World Heritage-listed temple complex at My Son, soak up the atmosphere and learn about the Cham culture, its rulers, and their impressive reign.

Includes: Local guide • Transfers

From: \$56pp

Vietnamese Cooking Class – Red Bridge

Indulge in the wonderful flavours of Vietnamese cooking during a hands-on cooking class at the Red Bridge Cooking School. After buying your ingredients at Hoi An's morning market with your chef, take their boat along the Thu Bon River to the school for a cooking class and self-made lunch.

Includes: Cooking demonstration • Lunch

From: \$117pp

Hoi An Rural Life

Head into the tranquil countryside for an unforgettable Hoi An cycling tour. Discover unknown regions of Hoi An from ancient temples and water coconut forests to communal organic gardens where you can help the locals with their daily tasks. Paddle to lunch in a traditional basket boat before being rewarded with a delicious local feast.

From: \$98pp

Ho Chi Minh City

Evening – Ho Chi Minh Street Food Tour

Join your guide on a journey of incredible food discovery during a memorable evening out in Ho Chi Minh City. A walking tour through the city's fascinating streets will provide you with the opportunity to sample a variety of delicious local foods from different restaurants and food stands featuring some of Saigon's best dishes.

Includes: Local guide • Food tasting

From: \$79pp

Evening – One Night In Saigon

Experience an in-depth look into the food and nightlife scene of Ho Chi Minh City. Discover modern Saigon through its contradicting vibes of charming and quiet local restaurants nestled in back alleys to local popular restaurants located on busy streets. Sample local craft beers at specialist bars and finish with a cocktail at an elegant and trendy rooftop venue whilst admiring the amazing panoramic views of Saigon by night.

From: \$111pp



Experience Vietnam's cuisine with a hands-on cooking class

Please note – All prices are per person in AUD. All details are correct as of 9/8/23 and subject to change. **DiscoverMORE** excursions are subject to availability and may not take place if minimum attendees are not met. Emerald Cruises reserve the right to change or cancel **DiscoverMORE** excursions at any time.

With limited places available, secure your place on your chosen **DiscoverMORE** activities before you travel.

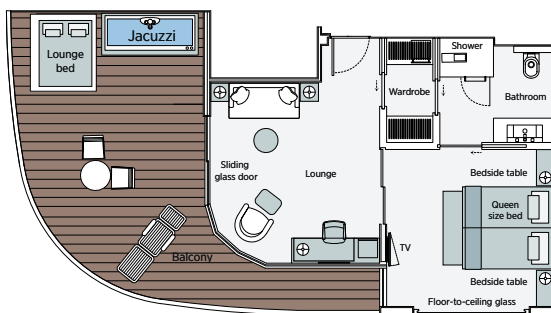
Cabin plans



Owner's One-Bedroom Suite

CAT SA

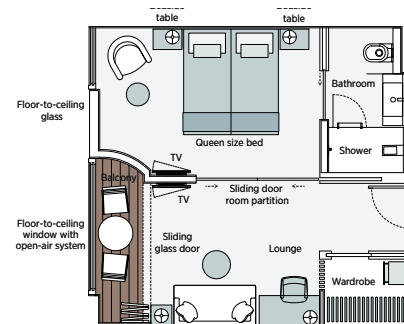
At 42m², this truly spectacular suite boasts separate bedroom and lounge areas, a luxurious en-suite bathroom and a queen-size or twin-style bed, plus enjoy a private terrace, with an additional space of 30m² complete with a hot tub.



Grand Balcony Suite

CAT S

Beautifully appointed with a private balcony, these luxurious suites reach 37m² and host a separate bedroom and lounge. Guests staying in these suites can enjoy the opulent surrounds of the en-suite bathroom, as well as breakfast, canapés and after-dinner treats.



Owner's One-Bedroom Suite

- 42m² plus 30m² terrace
- Private terrace with hot tub
- Separate bedroom and lounge area
- Bathroom with shower, indulgent toiletries, hairdryer, complimentary bathrobes and slippers to use whilst on board
- Walk-in wardrobe
- Complimentary in-suite mini-bar, restocked daily with wine, beer and soft drinks
- Complimentary Nespresso™ machine
- Complimentary Wi-Fi
- Queen-size or twin hotel-style beds
- Pillow menu
- BODIA toiletries
- Telephone
- Alarm clock
- Hairdryer
- Safe for your valuables
- Individual climate control
- Flat-screen TV and infotainment system
- Continental breakfast, pre-dinner canapés and after-dinner sweet treats served in your suite
- Four items of laundry a day

Grand Balcony Suite

- 37m²
- Indoor private balcony with open-air system and separate door to close from living room
- Separate bedroom and lounge area
- Bathroom with shower, indulgent toiletries, hairdryer, complimentary bathrobes and slippers to use whilst on board
- Walk-in wardrobe
- Complimentary in-suite mini-bar, restocked daily with wine, beer and soft drinks
- Complimentary Nespresso™ machine
- Complimentary Wi-Fi
- Queen-size or twin hotel-style beds
- Pillow menu
- BODIA toiletries
- Telephone
- Alarm clock
- Hairdryer
- Safe for your valuables
- Individual climate control
- Flat-screen TV and infotainment system
- Continental breakfast, pre-dinner canapés and after-dinner sweet treats served in your suite
- Two items of laundry a day



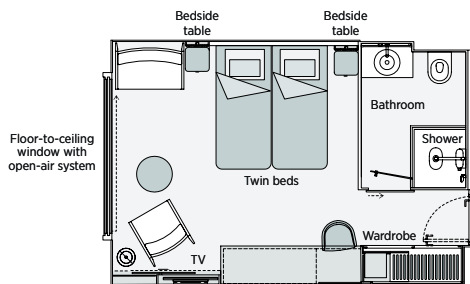
Emerald Panorama Balcony Suite

CAT AP

CAT A

CAT B

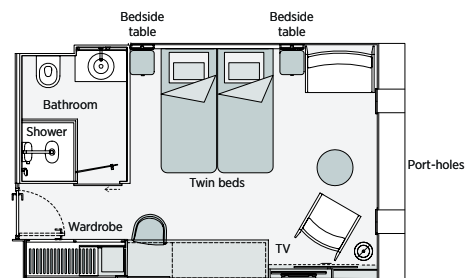
A private indoor balcony design and drop-down window are perfect for enjoying the ever-changing views. Reaching 25.4m², relax and unwind in your opulent en-suite bathroom, complete with BODIA toiletries, and sleep soundly in your queen-size or twin hotel-style bed.



Emerald Stateroom

CAT D

Providing excellent value for money, these staterooms boast ample space in which to relax. Enjoy your time on board in your home-away-from-home, with everything you could possibly need. Emerald Staterooms have port-hole windows, a flat-screen TV and a mini-fridge.



Emerald Panorama Balcony Suite

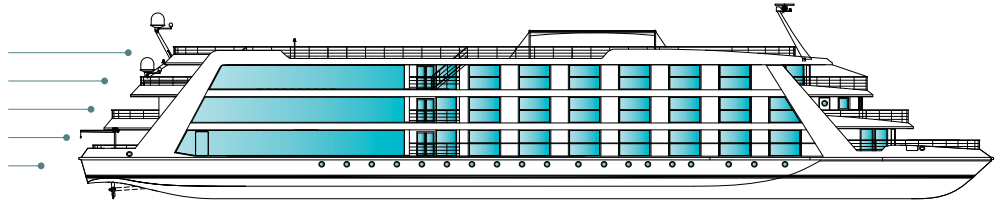
- 25.4m²
- Indoor balcony with open-air system
- Bathroom with shower, indulgent toiletries, hairdryer, complimentary bathrobes and slippers to use whilst on board
- Complimentary Wi-Fi
- Queen-size or twin hotel-style beds
- BODIA toiletries
- Telephone
- Alarm clock
- Hairdryer
- Safe for your valuables
- Individual climate control
- Flat-screen TV and infotainment system
- Mini-fridge

Emerald Stateroom

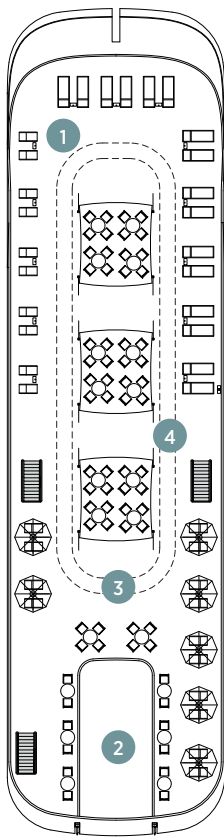
- 23.8m²
- Port-hole window
- Bathroom with shower, indulgent toiletries, hairdryer, complimentary bathrobes and slippers to use whilst on board
- Complimentary Wi-Fi
- Queen-size or twin hotel-style beds
- BODIA toiletries
- Telephone
- Alarm clock
- Hairdryer
- Safe for your valuables
- Individual climate control
- Flat-screen TV and infotainment system
- Mini-fridge

Emerald Harmony Deck Plan

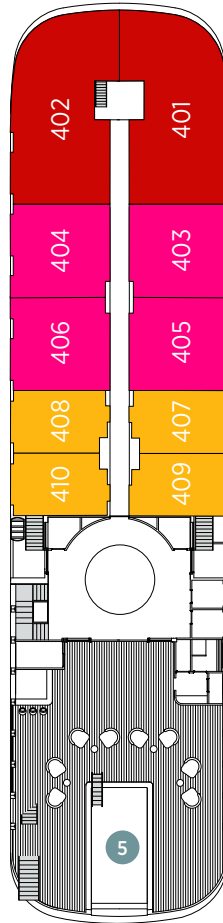
- DECK 6 SUN DECK
- DECK 5 POOL DECK
- DECK 4 HORIZON DECK
- DECK 3 VISTA DECK
- DECK 2 RIVIERA DECK



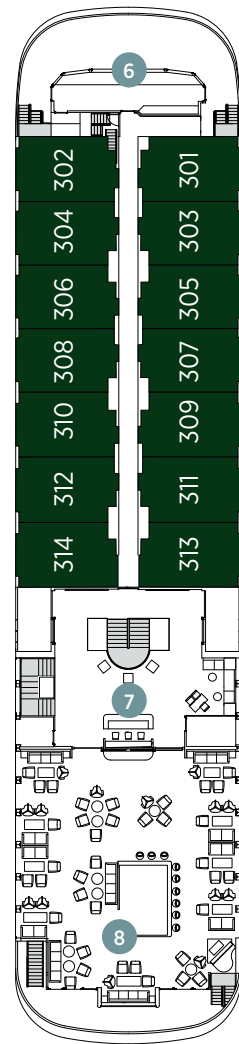
**Deck 6
Sun Deck**



**Deck 5
Pool Deck**



**Deck 4
Horizon Deck**

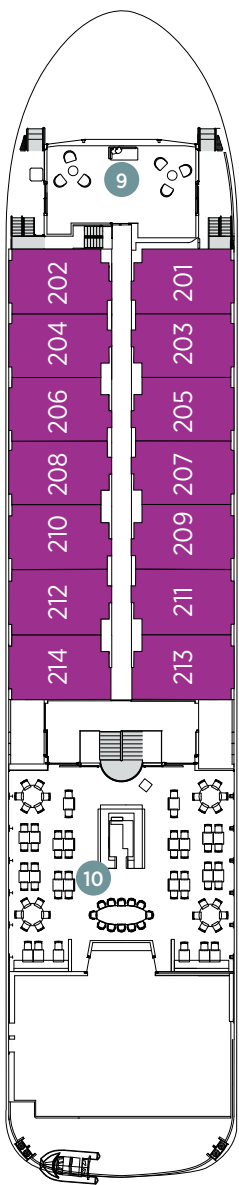


Emerald Harmony Reception

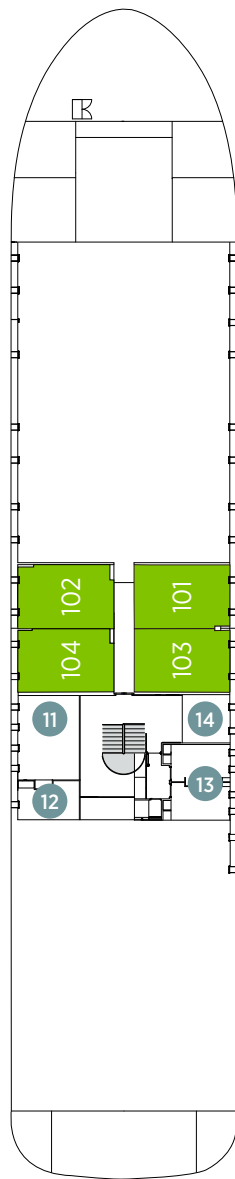


Emerald Harmony

Deck 3 Vista Deck



Deck 2 Riviera Deck



- Built: 2019
- Length: 73m
- Guests: 84
- Cabins: 42
- Crew Members: 40

- 1 Sun Deck with Deck Chairs^
- 2 Retractable Sun Shade Roof
- 3 Games Area
- 4 Walking Track
- 5 Daytime Pool & Bar
- 6 Wheel House
- 7 Reception
- 8 Horizon Bar & Lounge
- 9 Lotus Lounge
- 10 Reflections Restaurant
- 11 Fitness Area
- 12 Guest Self-Service Laundry
- 13 Wellness Area
- 14 Hairdresser

Cabin Categories

| Pool Deck | | Size (m ²) |
|--------------|--------------------------------|------------------------|
| SA | Owner's One-Bedroom Suite | 42m ² |
| S | Grand Balcony Suite | 37m ² |
| AP | Emerald Panorama Balcony Suite | 25.4m ² |
| Horizon Deck | | Size (m ²) |
| A | Emerald Panorama Balcony Suite | 25.4m ² |
| Vista Deck | | Size (m ²) |
| B | Emerald Panorama Balcony Suite | 25.4m ² |
| Riviera Deck | | Size (m ²) |
| D | Emerald Stateroom | 23.8m ² |

Important Information: The cabin, deck plans, sizes and photographs are an indication only and are subject to variation. ^Due to safety, the Sun Deck will be closed when travelling under low bridges. Cabin 202 has a smaller bathroom than other Category B bathrooms. Cabins 301 & 302 have a partially obstructed view from the balcony. The balcony window size is not impacted however the Star-Ship structure covers a section of the window.

Booking terms & conditions

1. Contract

1.1. These terms and conditions ("Conditions") form the basis of the contract between You and Scenic Tours Pty Ltd ("Emerald Waterways", "Emerald Cruises", "Evergreen Tours", "We", "Us" or "Our") ("Contract"). It is important that You read the Contract carefully to ensure that You understand Your rights and obligations. Your Contract may also include additional terms and conditions applicable to a special offer or promotion, and/or, depending on Your Journey, Destination Specific Terms.

1.2. If Your Journey includes a Cruise, You will also be subject to the Cruise Conditions.

1.3. You confirm Your understanding and acceptance of the Conditions and the Contract by paying Your Booking Deposit or otherwise paying any part of the price of Your Journey. If You do not understand and accept the Conditions and the terms of the Contract, You should not make any payment to Us and in this case, We will cancel Your Booking in accordance with clause 3.3 of these Conditions.

1.4. If You make a Booking on behalf of any other person, You represent to Us that You have their authority to make the Booking on their behalf and to legally bind them to the terms of the Contract, including the Conditions. Each reference to "You", "Your", "Guest" or "Passenger" means the person who makes the Booking and each other person covered by the Booking.

1.5. Your Itinerary does not form part of the Contract.

1.6. We may amend these Conditions from time to time. If We amend the Conditions, We will publish the amended version on Our Website. We will also provide the current version of the Conditions to You upon request. You will be bound by the current version of the Conditions at the time You make Your Booking.

1.7. If Your Journey includes a Cruise, Your transportation on any river cruise vessel during Your Journey, will also be subject to the terms and conditions of the Operator of the vessel ("Operator Conditions"). Although the Operator may be related to Us, it is a separate legal entity and business and You will enter a separate contract (based on the Operator Conditions) with each Operator. The Operator Conditions are published on Our Website and are also available on request by contacting one of Our team at the Customer Service Contact Address. It is important that You read the Operator Conditions carefully to ensure that You understand Your rights and obligations under them. You confirm Your understanding and acceptance of the Operator Conditions by paying Your Booking Deposit or otherwise paying any part of the price of Your Journey to Us.

1.8. All travel involves risks. We strongly recommend You take out comprehensive travel insurance with a reputable insurance company to cover You against risks associated with Your Journey including cover for loss of luggage, medical expenses and costs and expenses incurred due to cancellations, delays or other disruptions.

2. Meaning of Words

2.1. In these Conditions, the following words and expressions have the following meanings:

(a) "Booking" means the booking You have made with Us for the Journey.

(b) "Booking Deposit" means a booking deposit in an amount which We have notified You before You make Your Booking.

(c) "Captain" means the captain of a Cruise Vessel.

(d) "Cruise" means a cruise constituting or forming part of Your Journey.

(e) "Cruise Conditions" means the Operator's conditions of carriage for a river cruise vessel, which are available on our Website and otherwise on request to Us.

(f) "Cruise Director" means any person designated by Us as the cruise director for any Cruise.

(g) "Cruise Vessel" means a vessel used for the purpose of providing a Cruise.

(h) "Customer Service Contact Address" means the details for contacting Us set out in clause 14.1 of these Conditions.

(i) "Destination Specific Terms" means terms and conditions specific to a particular Journey, as published in the Journey Brochure or on Our Website for the relevant Journey, or, where applicable, set out in clause 15 of these Conditions.

(j) "Drone" means an unmanned aerial vehicle or UAV, being an aircraft of any size that operates without a pilot on board.

(k) "Flexible Booking Plan" or "Platinum Protection

Plan" means Our deposit protection plans as set out on Our Website and referred to in clause 13.6 & 13.7 of these Conditions.

(l) "Force Majeure Event" means any act of God, war, terrorism, fire, flood or any other extreme weather conditions or act of nature, loss of power, epidemics or pandemics, industrial disputes, slow-downs or other strike activities, political unrest, riots or civil disturbances, prohibitions or acts of Federal, State, Territory, or Local government or, quasi-governments bodies or other authorities (including, in each case, their duly constituted or appointed agents), inability to obtain any necessary licence or consent and delays caused by sub-contractors, suppliers or other third parties (including telecommunications carriers), material shortages, any border closure by any country or any Australian States or Territory, or other disruption to the Journey beyond Our control.

(m) "Future Travel Credit" means a credit issued by Us to You if We cancel Your Booking as a result of the occurrence of a Force Majeure Event under clause 5.4 of these Conditions which may be redeemed against a future booking in accordance with clause 5.4(c).

(n) "General Waiver" means the general waiver available at Our Website.

(o) "Guest Contact Details" means Your contact details which You have provided to Us at the time of making Your Booking, as amended by any written notice You may provide to Us from time to time in accordance with clause 14.1 of these Conditions.

(p) "Itinerary" means the itinerary for Your Journey issued by Us, subject to any amendments made by Us from time to time in accordance with the Contract.

(q) "Journey" means a journey or journey package offered or provided by Us.

(r) "Journey Brochure" means the brochure for Your Journey published by Us in hard copy or electronically and includes any amendments notified on Our Website from time to time.

(s) "Journey Departure Date" means the scheduled departure date for the Journey set out in Your Itinerary.

(t) "Journey Price" means the total amount payable by You for the Journey. It includes the Booking Deposit.

(u) "Operator" means the owner or operator of a Cruise Vessel, who is a separate legal entity and business, whether or not related to Us.

(v) "Operator Conditions" means the Operator's conditions of carriage for a Cruise vessel, which are available on Our Website and otherwise on request to Us.

(w) "Personal Information" means information about You and any other person for whom You make a Booking, including Your name, address, phone number and other contact details, details of Your next of kin, Your passport number, credit or debit card details, and information about Your health, medical needs, dietary requirements and any disabilities or other special requirements.

(x) "Service Provider" means any independent contractor engaged by Us to provide a Journey or any part of a Journey, and includes an Operator.

(y) "Tour Director" means any person designated by Us as the Tour Director for Your Journey.

(z) "Validity Period" means in respect of a Journey Brochure, the validity period stated in that brochure.

(aa) "Website" means Emerald's and/or Evergreen's website at www.emeraldcrucises.com.au and/or www.evergreentours.com.au

(bb) "Your Journey" means the Journey You have booked with Us, as outlined in Your Itinerary.

3. Booking and Payment

3.1. You may make a Booking directly with Us or through a travel agent. Your Booking will be confirmed only when We have received:

(a) Your Booking Deposit; or

(b) if Your Booking is made 90 days or less before the Journey Departure Date, the Journey Price and all other amounts payable under the Contract.

3.2. Except as indicated in clause 3.8, We will notify You of the Journey Price and provide You with Your Itinerary at the time of making Your Booking.

3.3. A Booking Deposit of \$100 per person must be paid within 24 hours. A further \$900 per person to be paid within 48 hours. If We do not receive Your Booking Deposit within 2 days of making the Booking, We will automatically cancel Your Booking without further notice to You.

3.4. If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Journey Price to Us on Your behalf. However, payments by You to Your travel agent are

not considered to be payments by You to Us. We will consider payment has been received by Us only when We receive payment from Your travel agent.

3.5. Any accommodation, sightseeing or flights We book for You separately to those stated in Your Itinerary are not included in the Booking Deposit or Journey Price and You must pay both the deposit and full costs for such additional services separately to the Booking Deposit and Journey Price at the time which We notify You at or before You make Your Booking. Any requests for such additional services will not be processed until Your Booking Deposit is paid in full.

3.6. For some special offers, We may require payment of a further deposit before the balance of the Journey Price is due. We will notify You of any such requirement before You complete Your Booking and will confirm the payment details when We confirm Your Booking. You must make payment by the date notified by Us.

3.7. Except as required by law or in accordance with the Flexible Booking Plan, Booking Deposits are not refundable and are not transferable to other Journeys or Bookings.

3.8. If You make Your Booking within 90 days of Your Journey Departure Date, You must pay Your Booking Deposit before We can process Your Booking and confirm Your Journey Price. Your Booking is not confirmed until You have paid the Journey Price. We will notify You of the Journey Price promptly after We have calculated it. If You do not confirm Your acceptance of the Journey Price in writing within 7 days of receipt of notification from Us, You will be deemed to have rejected the Journey Price. If You notify Us that You have rejected the Journey Price or if You are deemed to have rejected the Journey Price, We will cancel Your Booking and refund Your Booking Deposit. If You accept the Journey Price, You must pay the outstanding Journey Price within 24 hours of Us notifying You of the Journey Price, or We will cancel Your Booking and retain Your Booking Deposit.

3.9. If clause 3.8 does not apply, You must pay to Us the balance of the Journey Price and all other amounts payable under the Contract no later than 90 days before the Journey Departure Date. If Your Journey includes a Cruise You must pay the balance of the Journey Price to Us no later than 90 days before the Journey Departure Date.

3.10. If You wish to change any incidental component of Your Booking, such as any pre or post-journey accommodation or add-ons, You must contact Us. We may accept or reject Your request at Our absolute discretion and if We accept, You must pay a change fee to Us for each change in accordance with clause 4.7(b) of these Conditions and any additional costs resulting from the change. Additional costs may include additional overnight accommodation required as a result of any change to Your flights.

3.11. You may cancel a Booking by sending Us written notice of cancellation at the Customer Service Contact Address. If You cancel a Booking You will be liable to pay a cancellation fee in accordance with clause 4.8 of these Conditions.

3.12. A name change for a Guest or a change to the Journey Departure Date is considered a cancellation of the original Booking.

4. Prices, inclusions and fees

4.1. All Journey Prices are quoted in Australian Dollars.

4.2. If You pay Us by credit card a surcharge may be added, please enquire for details. There is no surcharge for payments made by cash, cheque or direct transfer to Our nominated bank account.

4.3. Your Journey Price includes all coach, rail and cruise travel set out in the Itinerary; the services of a Cruise Director, and/or Tour Director; meals as specified in Your Itinerary; accommodation; sightseeing and admissions; and where stated in Your Itinerary; port charges; all onboard gratuities and tipping; and any other specific inclusions identified in Your Itinerary.

4.4. Unless expressly listed in Your Itinerary as an inclusion, Your Journey Price does not include airfares; airline taxes; shore excursions on ocean cruises; additional optional activities; accommodation upgrades; meals not specified in Your Itinerary; drinks; laundry; passport fees; visas; vaccinations; medical assistance; government taxes and charges (excluding GST); or any items or expenses of a personal nature.

4.5. Unless stated as an inclusion in Your itinerary, overnight accommodation required to meet Your Journey and/or any flight connections are not included in the Journey Price and will be at Your expense.

4.6. We reserve the right not to honour any published prices that We determine were erroneous due to

printing, electronic, or clerical error. If You make a Booking based on erroneous pricing, We will offer You the option of cancelling the Booking and receiving a refund of any amount paid by You or confirming the Booking by paying the difference between the erroneous price and the correct price, as determined by Us.

4.7. The following Fees are payable in addition to the Journey Price:

(a) If You book 21 days or less before the Journey Departure Date, You must pay a late booking fee of \$50.00 per Booking.

(b) If You change Your Booking, other than by varying the Journey Departure Date, You must pay a change fee of \$50.00 per Booking. This fee is on account of administrative expenses incurred by Us in changing Your Journey and is a genuine and reasonable estimate of Our expenses.

4.8. If You cancel Your Journey for any reason prior to Your Journey Departure Date (including by changing Your Journey Departure Date or the name of a Guest), You will be liable for the following cancellation fee:

| Days of notice prior to Journey commencement | Cancellation charge (per person) |
|----------------------------------------------|----------------------------------|
| Over 91 days | Loss of deposit |
| 90 to 62 days | 50% of Journey Price |
| 61 to 0 days | 100% of Journey Price |

You may also be liable to pay cancellation fees to airlines and other third parties.

4.9. If You cancel Your Journey for any reason prior to 91 days of Your Journey Departure Date (including by changing Your Journey Departure Date or the name of a Guest), You will be liable to a cancellation charge of 100% of the Journey Price held as a Future Travel Credit, regardless of when You notify us. If the Future Travel Credit is not utilised within 24 months of the date of cancellation, the full amount will be forfeited. You may also be liable to pay cancellation fees to airlines and other third parties.

4.10. If You cancel Your Journey for any reason within 90 days of Your Journey Departure Date (including by changing Your Journey Departure Date or the name of a Guest), You will be liable to a cancellation charge of 100% of the Journey Price, regardless of when You notify us. You may also be liable to pay cancellation fees to airlines and other third parties.

4.11. We may vary Your Journey Price at any time before You have paid the Journey Price in full to the extent necessary to meet any increase in the Journey costs for reasons outside Our control, including airfares, fuel, government taxes and charges, exchange rate fluctuations or other Journey related costs or tariffs. We will not vary the Journey Price after We have received the total Journey Price from You, regardless of any increases in the costs incurred by Us. We will notify You of any such variation using the Guest Contact Details.

4.12. You are responsible for and must pay for all costs and expenses incurred by You as a result of any change made by You to Your Itinerary after Your Journey Departure Date. This includes changes due to illness or other personal reasons.

5. Cancellation, delays and changes to Your Itinerary

5.1. Your Booking is conditional on Us receiving a minimum number of Journey or cruise passenger bookings to operate the Journey and ensure an enjoyable group atmosphere. Where sufficient numbers cannot be achieved, We may cancel or delay a scheduled Journey or Journey Departure Date.

5.2. We will use reasonable endeavours to make any decision to cancel or delay a Journey or Cruise, and to notify You of that decision, at least 60 days prior to the scheduled Journey Departure Date.

5.3. If We cancel or delay the departure of a Journey by 7 days or more before departure for any reason other than as a result of the occurrence of a Force Majeure Event:

(a) We will use reasonable endeavours to offer You the closest available Journey or Cruise departure. If the proposed alternative Journey or Cruise is:

(i) cheaper than Your original Journey Price, We will refund the difference to You; or

(ii) more expensive than Your original Journey Price, You must pay the difference to Us;

(b) if You accept the proposed alternative Journey or Cruise, Your Itinerary will be amended accordingly and We will give You an updated Itinerary;

(c) if You do not accept the proposed alternative Journey or Cruise within 7 days of being notified by Us of the alternative, We will cancel Your Booking and terminate the Contract, refund to You all monies paid directly to Us and will have no further liability to You; and

(d) We are not liable for any third party costs You may incur, which We have not booked on Your behalf,

for example airfares or other arrangements booked independently through or paid to a travel agent.

5.4. If, as a result of the occurrence of a Force Majeure Event, We;

(a) cancel or delay the departure of a Journey prior to the Journey start date We will:

(i) cancel Your Booking and terminate the Contract;

(ii) issue You with a Future Travel Credit to the value of all monies You have paid directly to Us for the cancelled Booking; and

(iii) not refund any amounts You have paid directly to Us for the cancelled Booking;

(b) cancel a Journey after commencement We will:

(i) cancel Your Booking and terminate the Contract; and

(ii) not refund any amounts You have paid directly to Us for the cancelled Booking;

(c) issue a Future Travel Credit to You:

(i) You may apply It towards any future booking for a Journey with a Journey Departure Date within 24 months after the date on which We cancel Your Booking subject to availability and any Future Travel Credit capacity limits applicable to Your selected Journey or cruise;

(ii) If Your original booking was for an ocean or river cruise, the Future Travel Credit can only be applied to available ocean and river cruises within the Scenic Group (Scenic Luxury Cruises & Tours, Emerald Cruises and Evergreen Cruises & Tours).

(iii) If Your original booking was for a land Journey, the Future Travel Credit can be applied to available land Journeys or ocean and river cruises within the Scenic Group (Scenic Luxury Cruises & Tours, Emerald Cruises and Evergreen Cruises & Tours);

(iv) You may, with Our prior written consent, which We will not unreasonably refuse, transfer it to another person to apply towards any future Booking for a Journey with a Journey Departure Date within 24 months after the date on which We cancel Your Booking;

(v) its use for any future booking is subject to availability;

(vi) It cannot be applied against stand-alone products or upgrades from third parties or Service Providers (as defined in clause 2) in conjunction with the standard Journey itinerary

(vii) It is not redeemable in whole or in part for cash and will expire to the extent it is not used; and

(viii) You (or the person to whom it is transferred) must pay any shortfall between the value of the Future Travel Credit and the Journey Price for the new Booking in accordance with clause 3 of these Conditions.

5.5. We will use reasonable endeavours to provide the Journey You have booked in accordance with Your Itinerary. However, due to the nature of travel, it may not always be possible for Us to adhere strictly to Your Itinerary and the Operator may need to make alterations to the Journey or Your Itinerary, before or after the commencement of the Journey. Where, due to circumstances outside the Operator's control, We are unable to provide the Journey in accordance with Your Itinerary, We will use reasonable endeavours to:

(a) give You reasonable notice of any alterations, but there may be circumstances beyond Our control in which alterations will be required with little, or no, advance notice; and

(b) provide or arrange appropriate alternative activities, transport and accommodation as required.

5.6. The circumstances in which Your Itinerary or the Journey may be altered include:

(a) tidal waters or high or low water levels in any ocean or sea, river, canal, bay, cove or port;

(b) port closures or port restrictions due to weather or other operational reasons

(c) lock closures, unscheduled vessel maintenance or other operational reasons;

(d) road, ocean, river, ice or weather conditions;

(e) national or local holidays affecting the closure of public buildings or attractions;

(f) Force Majeure Events;

(g) emergency events, accidents, injuries or other incidents involving You or other passengers; and

(h) any other event beyond Our control.

5.7. Alterations to Your Itinerary or the Journey may include:

(a) substitution of vessels for part or the whole of a Journey;

(b) cabin changes on a vessel;

(c) substitution of another port or anchor location;

(d) additional embarkations and disembarkations;

(e) substitution of alternate transportation, including the use of motor coaches;

(f) substitution of hotel accommodation for accommodation on a vessel;

(g) alterations to arrival and departure times;

(h) alterations to sightseeing activities; and

(i) reductions or increases in the time spent at a location.

5.8. If We or the Operator substitute any vessel, motor coach or accommodation under this clause 5, We or they will use reasonable endeavours to provide You with a substitution of equivalent specification or quality, but some services and facilities may not be available for all substitute arrangements.

5.9. Any changes to Your Itinerary will be notified to You:

(a) if prior to Your Journey Departure Date, by phone, email or post using the Guest Contact Details or via Your travel agent; or

(b) if during Your Journey, personally by Your Cruise Director or Tour Director.

5.10. To the maximum extent permitted by law, You agree that We are not liable to You for, and You release Us from, any cost, claim, loss, damage or expense whatsoever arising either directly or indirectly in connection with any alteration to Your Itinerary or substitution carried out in accordance with this clause 5, including without limitation any:

(a) claim for distress, disappointment or loss of enjoyment arising from the alteration;

(b) additional personal expenses incurred by You, including for food, beverages and personal items; or

(c) costs associated with any other travel arrangements affected by the changes, including any costs and expenses incurred by You for cancelling or changing those other arrangements or arising from a failure to meet a connection.

6. Your Journey obligations

6.1. For the comfort and safety of You and Your fellow passengers and other people, You must follow the Captain and Cruise Director's instructions at all times.

6.2. If We, the Captain or Cruise Director, the Tour Director or Our staff or any Service Provider consider You are negatively affecting Your own health, safety or enjoyment, or that of other passengers, including by refusing to comply with instructions of the Captain or the Cruise Director, We may terminate the Contract and withdraw You from the Journey with immediate effect. If it is reasonably practicable to do so, the Captain or Cruise Director will provide a warning to You and allow You an opportunity to rectify Your behaviour before We withdraw You from the Journey.

6.3. If You are withdrawn from the Journey under clause 6.2, You must make Your own travel and other arrangements at Your own expense and We are not liable to You for any loss, cost or damage You may suffer or incur.

6.4. You must have a valid passport with an expiry date of at least six (6) months after the last scheduled day of Your Journey.

6.5. You must ensure that You obtain prior to the Journey Departure Date all required entry visas for all countries to be visited during the Journey, as failure to obtain correct documentation may affect Your participation in certain shore excursions and entry to certain countries during the Journey.

6.6. If You do not have the correct visa or other documentation necessary to enter a country or participate in any aspect of a Journey ("Documentation"):

(a) We will not refund to You all or any portion of the Journey Price; and

(b) You will be responsible for any costs You incur as a result of Your failure to obtain the required Documentation, including any costs associated with re-joining the Journey.

6.7. If You are unhappy with something that does or does not happen on Your Journey, You must first use all reasonable endeavours to negotiate with Us in good faith to settle the dispute before commencing proceedings in any court or tribunal. In the first instance You should raise Your concern with the Tour Director or the Cruise Director as soon as reasonably practicable, as it may be possible for them to take steps to resolve Your concern with minimal delay.

7. Notification of General Risks

7.1. You acknowledge and agree that there are general risks associated with travelling, which are beyond Our control and We are not liable to You for any loss, cost or damage You may incur as a result of these general risks. Such general risks include:

(a) Journey variations or interruptions caused by road, river, ocean or sea, ice or weather conditions; national or local holidays affecting the closure of public buildings and attractions; Force Majeure Events; tidal water levels, high water levels; low water levels; flooding; unfavourable ice, or weather conditions; port or lock closures; unscheduled vessel or vehicle maintenance; or any unforeseen events or emergency situations

(b) changes to the Journey and Your Itinerary in the circumstances described in clause 5.6 of these Conditions;

(c) forces of nature; illness; flight schedule changes or cancellations; loss of luggage; epidemics or pandemics; political unrest; accidents; acts of terrorism or other criminal acts; changes to government visa or travel requirements; or

(d) other circumstances beyond Our control.

7.2. You must make Your own enquiries regarding Your Journey, including being aware of any relevant government travel safety warnings.

8. Liability

8.1. Nothing in these Conditions or the Contract operates to exclude, restrict or modify the application of any provision of the Competition and Consumer Act 2010 (Cth), including the Australian Consumer Law, or any equivalent State or Territory legislation, the exercise of a right conferred by such a provision, or any of Our liability for breach of a guarantee, condition or warranty implied by such a provision, where it is unlawful to do so. All exclusions and limitations of Our liability under the Contract must be read subject to this clause.

8.2. You acknowledge and agree that We accept no responsibility and will not be liable to You (or any third party) for any loss, cost or damage (including loss of enjoyment) suffered directly or indirectly in connection with:

- (a) any Journey risks or other aspects of the Journey disclosed to You in the Contract;
- (b) any change to Your Itinerary or delays in departure or arrival times of aircraft, vessels or otherwise during the conduct of the Journey;
- (c) any loss or damage to Your baggage or belongings;
- (d) any personal injury or death resulting from the acts or omissions or negligence of any third parties providing goods or services to You during the Journey, including air carriers, hotels, shore excursion operators, restaurateurs, transportation providers and medical personnel; or
- (e) any disappointment or loss of enjoyment due to circumstances outlined in the Contract or otherwise beyond Our control.

8.3. Subject to clause 8.1, but despite any other provision of the Contract, and to the extent permitted by law, Our maximum liability to You or any third party (including any claims of negligence by Us) is limited to the Journey Price You have paid to Us.

8.4. To the maximum extent permitted by law and subject to clause 8.1, You acknowledge and agree We are not liable to You, under any circumstances, for any loss of enjoyment, opportunity, profit, savings, revenue or interest or any other consequential or indirect, incidental, special or punitive loss, damage or expenses.

8.5. You acknowledge and agree that We are not liable for any delay or failure by Us or a Service Provider to perform Our obligations under the Contract, resulting from or as a consequence of a Force Majeure Event.

8.6. If a delay or failure occurs or is anticipated due to Force Majeure Event, Our obligations are suspended for the duration of the Force Majeure Event.

8.7. We may immediately terminate the Contract, if the Force Majeure Event delays performance of the Journey for a period of 7 days or more, calculated from the date We notify You of the Force Majeure Event.

8.8. To the extent permitted by law, all express or implied warranties, guarantees, representations, or terms are expressly excluded. Where the law implies any guarantee, condition or warranty which cannot be excluded, Our liability to You for breach of such an implied guarantee, condition or warranty is limited, to one or more of the following at Our option:

- (a) in the case of goods: the repair of goods, replacement of goods, the supply of equivalent goods or the cost of repair, replacement or supply of equivalent goods; or
- (b) in the case of services: supplying the services again or payment of the cost of supplying the services again.

8.9. Subject to clause 8.1, You acknowledge and agree that where Your Journey, any part of Your Journey, accommodation, flights or any other good or service are not directly provided by Us, but is provided by a Service Provider, in the event of any dispute or claim including for loss, damage, breach of contract or negligence arising from the conduct of the Service Provider, You must pursue Your claim directly against the relevant Service Provider.

9. Force Majeure Event

9.1. If the performance of Our or a Service Provider's obligations is prevented, delayed or materially affected by the occurrence of a Force Majeure Event, those obligations are suspended for the duration of the Force Majeure Event.

9.2. We may cancel or delay a Journey as a result of the occurrence of a Force Majeure Event which prevents,

materially affects or delays, or which We reasonably determine is likely to prevent, materially affect or delay, Our or a Service Provider's ability to provide the Journey:

(a) in accordance with the Contract; or

(b) to a standard which We consider will meet the reasonable expectations of the Journey participants.

9.3. We will use reasonable endeavours to give You notice as soon as reasonably practicable of the occurrence of a Force Majeure Event that prevents, materially affects or delays, or is likely to prevent, materially affect or delay, the performance by Us or a Service Provider of Our obligations under the Contract.

9.4. If We cancel or delay a Journey in the circumstances described in clause 9.2:

(a) to the maximum extent permitted by law, Your sole and exclusive rights and remedies will be those set out in clause 5.4 of these Conditions;

(b) You acknowledge and agree that We are not otherwise liable for any delay or failure by Us or a Service Provider to perform Our obligations under the Contract, resulting from or as a consequence of the Force Majeure Event.

10. Privacy and Data Protection

10.1. In order for Us to process Your Booking and provide the Journey to You, You will need to provide to Us, and We will need to use Personal Information. We will need to provide Your Personal Information to Service Providers, as well as customs and immigration authorities. We may also provide Your Personal Information to security and credit checking organisations. Some of the persons to whom We provide Your Personal Information are located overseas, including in countries that may not provide the same level of protection of Personal Information as Australia. By making a Booking You give Us Your consent to use and disclose Your Personal Information in the manner described in this clause 10.1.

10.2. We may also use Your name and the Guest Contact Details for marketing purposes, unless You tell Us that You do not want Us to do so. You may do this by contacting the Customer Service Contact Address.

10.3. We will otherwise deal with Your Personal Information in accordance with Our privacy policy, which can be found on Our Website or provided on request.

11. General Provisions

11.1. We may only waive a right or remedy created under these Conditions in writing. Our delay in exercising a right or remedy does not constitute a waiver of that right or remedy, nor does any waiver by Us (either wholly or in part) operate as a subsequent waiver of the same or any other right.

11.2. The Contract is governed by the laws in force in New South Wales, Australia.

11.3. The parties submit to the non-exclusive jurisdiction of the courts of New South Wales, Australia and any courts competent to hear appeals from those courts.

11.4. Any term which is, by its nature, intended to survive termination of the Contract survives termination.

11.5. In these Conditions, unless the context otherwise indicates a contrary intention:

- (a) headings are for convenience only and do not affect interpretation;
- (b) singular includes the plural and vice versa;
- (c) a reference to a party includes its successors, permitted assigns, administrators and substitutes;
- (d) where a word or phrase is defined, its other grammatical forms have the corresponding meaning;
- (e) the word 'include' in any form is not a word of limitation;
- (f) no rules of construction apply to Our disadvantage on the basis that these Conditions or the Contract were prepared by Us;
- (g) a reference to a natural person includes their personal representatives; and
- (h) a reference to a body (including institute, association or authority) which ceases to exist or whose powers or functions are transferred to another body is a reference to the body which replaces it or which substantially succeeds to its powers or functions.

11.6. The Journey Brochure is valid for Journey Departure Dates during the Validity Period unless otherwise indicated in Your Itinerary, and supersedes all previous brochures.

12. Important notices about Your Journey

12.1. Journey Participation

(a) **Special needs:** We welcome You if You have a disability or other special need, provided You are accompanied by a companion capable of providing all the assistance You require. Please note that although We will use reasonable endeavours to provide You with all the activities on Your Itinerary, depending on Your disability, You may not be able to participate in every

activity and the Tour Director or Cruise Director will have the right to refuse Your participation if the Tour Director or Cruise Director believes Your health and safety or the health and safety of any other person may be impacted by Your participation. You must advise Us (or Your travel agent) of any disability, medical condition or dietary requirement at the time of Booking.

(b) **Facilities:** It is important to note that:

- (i) some cruise ships do not have elevators, and ships that are equipped with elevators may not have elevator access to all decks;
- (ii) wheelchair passengers should be aware that cabin doors, rest rooms and corridors may not be wide enough to provide access for standard wheelchairs;
- (iii) requests for disabled rooms must be made at the time of Booking and are subject to availability;
- (iv) for safety reasons, passengers in wheelchairs cannot be carried on boarding ramps (which may be steep due to water levels) whilst the vessel is tied up or at anchor, or on to motor coaches; and
- (v) wheelchairs and walkers can be carried in the luggage compartment of motorcoaches subject to space limitations.

(c) **Our discretion:** We may, in Our absolute discretion, decline Your Booking if We are of the view that:

- (i) We cannot adequately provide for any or all of Your special needs;
- (ii) Your health, safety or enjoyment, or that of any other passengers attending the Journey may be at risk; or
- (iii) You cannot or will not abide by any reasonable directions of the Tour Director or Cruise Director.

12.2. Cruises

If Your Journey includes a Cruise, the following provisions apply:

(a) **Deckplan:** The deck plan, cabin sizes, images, inclusions and layout in the Journey Brochure are indicative only and may vary. Pictured representations of cabins or rooms in Journey Brochures are not drawn to scale.

(b) **Cruise Cabins:** Your Journey Price is based on the Cabin category indicated in the Journey Brochure. Upgrades are subject to availability and will be at an additional cost.

(c) **Shore Excursions:** Shore excursions provided by independent third-party Service Providers are at Your own expense and can be purchased prior to Your Journey Departure Date. We recommend booking shore excursions at least 120 days prior to Your Journey Departure Date.

(d) **Dinner Reservations:** Dinner times are scheduled on board. Preferred meal times may be requested at time of booking and are subject to availability.

(e) **Photography:** Our Journeys offer some of the most spectacular and beautiful photographic scenery in the world. However, We cannot guarantee that every scene or highlighted featured in a Journey Brochure or Itinerary will be available on each Journey. No refund or other compensation will be available for any resulting missed scene or photographic "opportunity".

(f) **Smoking:** Smoking is limited to designated smoking areas during Your Journey.

(i) You acknowledge that We may restrict smoking to specific times and locations during Your Cruise for the comfort of all passengers.

(ii) Smoking is not permitted on coaches or such other places as nominated by Us from time to time.

(iii) Although We will use reasonable endeavours to ensure there are opportunities for You to smoke during the Journey, We cannot guarantee such opportunities will be available.

(g) **Noise, vibration and odour:** While the Operators take reasonable steps to minimise noise, vibration and odours on the cruise vessels, You acknowledge and accept that some noise, vibration and intermittent odours may be experienced on vessels, and that We accept no responsibility, and will not be liable to You in relation to any such noise, vibration or odour.

(h) **Docking Position:** During port stops, vessels may dock side by side, obstructing views and requiring You to pass through other vessels to embark and disembark. You agree and acknowledge that You will have no claim in respect of any such matters.

(i) Medical Services:

(i) River cruise ships do not carry a doctor on board (except in Russia), however medical services may be called at Your own expense.

(ii) Due to the large number of passengers on board, We cannot provide a personal escort for medical visits.

(iii) We are not, and Our Service Providers and the Operators are not, liable regarding the provision of any medical care You may require or choose to accept during Your Journey.

(j) Currency and credit cards

(j) All purchases on board a charge to Your shipboard account. The on-board currency on river cruises is the US Dollar.

(ii) Shipboard accounts may be paid by US Dollar or credit card.

(k) **Internet Service:** Internet facilities are available on board Your ship at no additional charge.

(i) Complimentary Internet service does not apply to any third-party suppliers.

(ii) Internet availability and quality may vary from country to country and can also be affected by technical issues, weather or unfavourable terrain and other factors outside Our control.

(iii) We do not guarantee the availability or quality of Internet connections or services.

(l) **Beverages:** If Your Journey includes an all-inclusive beverage package, the following provisions apply:

(i) Beer, wine and soft drinks are available with meals while cruising on the Emerald Harmony.

(ii) Any additional drinks may be purchased on board. Beverage packages will also be available for purchase on board.

(iii) Responsible service of alcohol is adhered to by all staff on board of all vessels and We reserve the right to refuse service.

12.3. Drones

(a) **General prohibition:** Unless provided by Us or an Operator as part of an organised activity during Your Journey, the use of Drones is strictly prohibited at all times on Your Journey.

(b) **Legal restrictions:** You should also be aware that, in addition to the prohibition in paragraph 12.3(a), the use of Drones is regulated or prohibited by law in many locations and unlawful use may result in arrest or prosecution by the relevant authorities.

(c) **Organised Activities:** If We or an Operator allow You to operate a Drone as part of an organised activity during Your Journey, You must strictly comply with all instructions of the activity leader.

13. Additional Important Information

13.1. Air Travel and baggage

(a) Airfare Conditions

(i) All airfares are subject to availability and conditions apply.

(ii) Our reservations consultant will book an appropriate fare for Your Journey.

(iii) Some discounted airfares have conditions which make them unsuitable to be used in conjunction with Our journeys. Full details and conditions may be obtained from Our reservations consultant or Your travel agent. If You have any questions or concerns please contact Our reservations consultant or Your travel agent.

(iv) Airfares booked as part of Your Journey will be through an appropriate route although may not be a direct flight; some included flights are unescorted. If You request a customised route or direct flight You will be responsible for all additional costs.

(v) Depending on departure date and time of booking the required booking class for airfare offer may be too far in advance to book with the appropriate airline. If the required booking class is unavailable air surcharges may apply. The flight quote including air taxes and surcharges will be confirmed once all air sectors are booked and confirmed.

(vi) Taxes are defined as all airline and government taxes and surcharges. Taxes are subject to change and will be advised at the time of flight reservation.

(vii) All flights are subject to schedule changes and class downgrades as determined by the operating airline. You acknowledge and agree that We accept no responsibility and will not be liable to You for any costs associated with these changes.

(viii) All airfares are subject to availability and scheduled for travel to meet the Journey Departure Dates set out in the Journey Brochure. Any requests outside of the Journey dates may incur seasonal surcharges as enforced by the airline.

(b) Airport Transfers

(i) Passengers who have purchased Our pre and post Journey hotel accommodation and airfares will be provided airport transfers to/from their hotel in the Journey start or end city only, on the day of the pre or post accommodation booking.

(ii) If You do not book Your flights with Us, You must ensure Your flight details are provided to Us at least 60 days before the Journey Departure Date by:

(a) entering Your flight details at the trip personaliser on the Website; or

(b) contacting Us at the Customer Service Contact Address.

(iii) No refund will be given for unused transfers. Transfers cannot be routed to other pick-up points or destinations.

(iv) If You miss the pre-booked transfer You will be

responsible for making Your own way to the Journey departure point, at Your own expense.

(v) Unless expressly stated in Your Itinerary, airport transfers may be group transfers scheduled to coincide with multiple flight arrival and departure times.

(c) **Carriers:** The carriers (including airlines, rail and sea carriers used in association with the journeys) are not responsible for statements or features in Journey Brochures. The conditions of carriage of each carrier constitute a separate contract between You and the carrier and We have no responsibility in relation to contracts between You and the carriers and only act as agent in arranging services from the carriers.

(d) Luggage

(i) Journey participants are entitled to one suitcase per person. Your suitcase must not exceed 76 x 53 x 28cms (30" x 21" x 11") and must not weigh more than 23kg (50lbs). All luggage must be stored in Your suite; there are no additional luggage storage facilities available.

(ii) Airline passengers should consult with their airline as size and weight restrictions may vary from airline to airline and according to the class booked.

(iii) It is Your responsibility to ensure Your luggage complies with these requirements and You acknowledge that We, contracted carriers or Service Providers may elect not to carry overweight items.

(iv) You will be responsible for any excess baggage charges.

13.2. Sightseeing, Excursions and Special Activities on Journey

(a) **Sightseeing:** Sightseeing in many historic villages, towns and cities can only be undertaken by walking. Journeys as motorcoach access is not possible. Consequently, a reasonable level of fitness is required as the sightseeing Journey may involve steps and extensive walking over uneven surfaces.

(b) **Mountain Excursions:** Some Journeys include mountain excursions involving high altitudes. Please consult with Your doctor to ensure that You have an adequate level of fitness and are in good health before participating in these excursions.

(c) **DiscoverMORE Optional Journeys:** Additional activities undertaken by You such as sightseeing journeys purchased by You in addition to those activities outlined in the Journey Brochure during Your Journey are not included in Your Journey Price and incur an additional cost. Additional activities are subject to availability, seasonal and operational factors and must be pre-booked prior to Your departure. Some activities require a minimum or maximum number of participants to operate.

13.3. Passenger Requirements

(a) **Special Diets:** You must advise Us in writing of any and all special requests and dietary requirements at the time of Booking. We will make every reasonable effort to accommodate Your dietary requests but cannot guarantee that such requests can be met.

(b) **Vaccinations:** It is Your responsibility to ensure You have all required vaccinations for Your Journey and We recommend You refer to www.smarttraveller.gov.au for full details and also consult Your doctor.

(c) **Medical Conditions:** We strongly recommend a visit to Your doctor prior to Your Journey.

(d) Solo Passengers and Single Accommodation

(i) Prices quoted in Journey Brochures are on a twin share basis. If Your Booking is not a twin share booking We will notify You of the applicable single supplement rate (Single Supplement Rate), and You must pay the Single Supplement Rate for the Journey, at the time of Booking.

(e) Young Passengers:

(i) Passengers under the age of 18 years (as at the Journey Departure Date) must be accompanied by an adult and share their accommodation with an adult.

(ii) Children under the age of 12 years are not encouraged and are accepted or rejected at Our sole discretion.

13.4. Maps, Pictures and Images

(a) **Maps:** Maps or Journey depictions contained in Journey Brochures or any other brochures We issue are intended as an indication only and should not be relied upon as the actual route to be taken during the Journey.

(b) **Images:** All images in Journey Brochures represent typical scenes and descriptive detail for each Journey, however it is possible that the particular subject matter may not be seen or experienced on Your Journey. Also, some pictures may have been digitally enhanced.

13.5. Hotel Accommodation

(a) **Substitution:** We may substitute hotel accommodation of a similar standard in the place of the advertised hotel due to hotel availability issues. Any changes will be notified once confirmed with the hotel.

(b) **Responsibility:** Although We have taken reasonable steps to secure the most suitable hotel accommodation in the area of the Journey, We are not liable to You for

the quality, size or fitness of hotel rooms.

13.6. Flexible Booking Plan

Our Flexible Booking Plan is available at a cost of \$250 per person per Journey excluding Amazon cruises and Galapagos cruises. The cost is non-refundable and must be paid at the time of Booking Your Journey. The Flexible Booking Plan does not, nor is it intended to, replace travel insurance. Details and terms and conditions of the Flexible Booking Plan are available on Our Website.

13.7. Platinum Protection Plan

The Platinum Protection Plan ("PPP") is available for new river and ocean cruising bookings for travel after 1 January 2022 for Scenic and Emerald Cruises ("Eligible Booking"). By adding this plan, You are covered if You are unable to travel due to health reasons, or Your travel plans are impacted by COVID-19, up to 31 days prior to departure with a 100% refund (less airline cancellation fees and PPP cost), or a 70% refund between 15 and 30 days prior to departure (less PPP cost). The PPP must be purchased together with the Eligible Booking at time such booking is made and may not be added at a later date. The PPP is provided at a cost of \$395 per person per river cruise, \$495 per person per cruise on Emerald Cruises yacht cruising and \$595 per person per cruise on Scenic Eclipse voyages ("PPP Fee").

14. Contact Details

14.1. To make, change or cancel a Booking or to make any enquiries regarding a Booking or to otherwise give Us any notice in accordance with the Contract, You should contact Our customer service centre as follows:

Australia

Email: info@emeraldcrucises.com.au

Telephone: 1300 286 110

Address: 25 Watt St, Newcastle NSW 2300

New Zealand

Email: info@emeraldcrucises.co.nz

Telephone: 0800 003 535

Address: Level 1, 22-28 Customs Street East, Auckland 1010, New Zealand

This is the Customer Service Contact Address.

14.2. Our customer service centre is open from 7.30am to 6.00pm Monday to Friday and 9.00am to 1.00pm Saturday (excluding public holidays in New South Wales) (Australian Eastern Standard Time). Although We hope You won't need it, Our after-hours emergency number when calling in Australia is freecall 1800 620 105. Other emergency contact details are included in Your travel documents. New Zealand emergency phone 0800 441 611. Our New Zealand customer service centre is open from 8.30am to 8.00pm Monday to Friday and 11.00am to 3.00pm Saturday (Auckland time).

14.3. If You need to contact Us during Your Journey, We recommend that if it is practicable to do so, in the first instance You should try to contact the Tour Director or Cruise Director. Depending on the purpose of Your contact, they may be able to assist You, but otherwise they may direct You to contact Our customer service centre.

14.4. We will use the Guest Contact Details if We need to contact You before the Journey Departure Date. It is therefore very important that You keep the Guest Contact Details up to date and notify Us immediately of any changes. To update Your Guest Contact Details, please contact Us at the Customer Service Contact Address.

15. Destination Specific Terms

15.1. Early Bird Offers

(a) if You book Your Journey and pay Your Booking Deposit by 30 November or until sold out, whichever comes first, You may be eligible to receive at Our discretion, one of the following offers:

(i) **Earlybirds** – amount depending on the itinerary selected as set out on pages 32-37.

(ii) **Super Earlybirds** – Pay in full 12 months before departure to receive additional 10% discount on Your cruise and cabin cost, minus any port charges and taxes, when taking a balcony cabin or higher. Minimum discount is advertised on pages 32-37.

(iii) **Early Payment Discount** – book and pay Your cruise in full 12 to 6 months prior to departure date to save up to 10% per couple on Your Journey Price.